

OUR NSW NATURAL GAS PRICES.

Schedule of charges from 1 July 2017

ActewAGL

QUEANBEYAN AND BUNGENDORE REGION

The following rates apply from 1 July 2017. Accounts issued on or after that date will be charged on a pro-rata basis.

1 Residential

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Home			
Supply charge	¢ per day	74.90	82.390
Usage rates:			
• first 41.0959 MJ/day	¢/MJ	2.898	3.1878
• next 442.1918 MJ/day	¢/MJ	2.427	2.6697
• next 1,489.3151 MJ/day	¢/MJ	2.382	2.6202
• thereafter	¢/MJ	2.363	2.5993

2 Industrial and Commercial

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Business			
Supply charge	¢ per day	88.43	97.273
Usage rates:			
• first 82.1918 MJ/day	¢/MJ	2.469	2.7159
• next 3,123.2877 MJ/day	¢/MJ	2.287	2.5157
• thereafter	¢/MJ	2.277	2.5047

3 Miscellaneous fees and charges (Queanbeyan and Bungendore region)

	2017-18 GST exclusive	2017-18 GST inclusive
3.1 Account establishment fee	\$27.82	\$30.60
3.2 Account establishment fee (eligible concession cardholders)	\$13.67	\$15.04
3.3 Collector call fee	\$42.22	\$46.44
3.4 Disconnection / reconnection fee	\$99.23	\$109.15
3.5 After-hours reconnection	\$142.10	\$156.31
3.6 High bill field visit	\$69.38	\$76.32
3.7 Late payment fee*	\$13.67	\$13.67
3.8 Dishonoured payment*	\$29.70	\$29.70
3.9 Special meter read fee (including moving in and moving out of your supply address)	\$19.09	\$21.00
3.10 Network disconnection fee:		
• residential	\$124.40	\$136.84
• business	\$164.92	\$181.41
3.11 Network reconnection fee:		
• residential	\$43.39	\$47.73
• business	\$51.50	\$56.65
3.12 Decommissioning and meter removal:		
• residential	\$650.98	\$716.08
• business	\$1,112.74	\$1,224.01
3.13 Meter testing charges:		
• 12 cubic metres	\$59.44	\$65.38
• 33 cubic metres	\$84.95	\$93.45
• 85 cubic metres	\$113.52	\$124.87
• 300 cubic metres	\$427.13	\$469.84
• 880 cubic metres	\$1,139.67	\$1,253.64
3.14 Security deposit:		
• residential (refund after residential bills paid on time for one year)*	Up to 1.5 times the average quarterly account	
• business (refund after business bills paid on time for two years)*	Up to 4.5 times the average monthly account	
3.15 Request for service (per hour):		
• business	\$85.96	\$94.56
3.16 Payment processing fee (% of payment made by debit or credit card)	0.50%	0.55%

*GST not applicable.

SHOALHAVEN REGION

The following rates apply from 1 July 2017. Accounts issued on or after that date will be charged on a pro-rata basis.

1 Residential

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Home			
Supply charge	¢ per day	82.16	90.376
Usage rates	¢/MJ	2.688	2.9568

2 Industrial and Commercial

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Business			
Supply charge	¢ per day	100.05	110.055
Usage rates:			
• first 821.918 MJ/day	¢/MJ	2.695	2.9645
• thereafter	¢/MJ	2.413	2.6543

3 Miscellaneous fees and charges (Shoalhaven region)

		2017-18 GST exclusive	2017-18 GST inclusive
3.1	Account establishment fee	\$27.82	\$30.60
3.2	Account establishment fee (eligible concession cardholders)	\$13.67	\$15.04
3.3	Collector call fee	\$42.22	\$46.44
3.4	Disconnection / reconnection fee	\$99.23	\$109.15
3.5	After-hours reconnection	\$142.10	\$156.31
3.6	High bill field visit	\$69.38	\$76.32
3.7	Late payment fee*	\$13.67	\$13.67
3.8	Dishonoured payment*	\$29.70	\$29.70
3.9	Special meter read fee (including moving in and moving out of your supply address)	\$19.09	\$21.00
3.10	Network disconnection fee:		
	• residential	\$124.40	\$136.84
	• business	\$164.92	\$181.41
3.11	Network reconnection fee:		
	• residential	\$43.39	\$47.73
	• business	\$51.50	\$56.65
3.12	Decommissioning and meter removal:		
	• residential	\$650.98	\$716.08
	• business	\$1,112.74	\$1,224.01
3.13	Meter testing charges:		
	• 12 cubic metres	\$59.44	\$65.38
	• 33 cubic metres	\$84.95	\$93.45
	• 85 cubic metres	\$113.52	\$124.87
	• 300 cubic metres	\$427.13	\$469.84
	• 880 cubic metres	\$1,139.67	\$1,253.64
3.14	Security deposit:		
	• residential (refund after residential bills paid on time for one year)*	Up to 1.5 times the average quarterly account	
	• business (refund after business bills paid on time for two years)*	Up to 4.5 times the average monthly account	
3.15	Request for service (per hour):		
	• business	\$85.96	\$94.56
3.16	Payment processing fee (% of payment made by debit or credit card)	0.50%	0.55%

*GST not applicable.

CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

The following rates apply from 1 July 2017. Accounts issued on or after that date will be charged on a pro-rata basis.

1 Residential

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Home			
Supply charge	¢ per day	66.40	73.040
Usage rates:			
• first 20.7123 MJ/day	¢/MJ	3.747	4.1217
• next 20.3836 MJ/day	¢/MJ	2.565	2.8215
• next 49.3151 MJ/day	¢/MJ	2.492	2.7412
• next 2,654.7945 MJ/day	¢/MJ	2.415	2.6565
• next 10,964.3836 MJ/day	¢/MJ	2.328	2.5608
• thereafter	¢/MJ	0.521	0.5731

2 Industrial and Commercial

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Business			
Supply charge	¢ per day	90.13	99.143
Usage rates:			
• first 20.7123 MJ/day	¢/MJ	3.763	4.1393
• next 20.3836 MJ/day	¢/MJ	2.440	2.6840
• next 49.3151 MJ/day	¢/MJ	2.392	2.6312
• next 2,654.7945 MJ/day	¢/MJ	2.369	2.6059
• next 10,964.3836 MJ/day	¢/MJ	2.296	2.5256
• thereafter	¢/MJ	1.974	2.1714

3 Miscellaneous fees and charges (Capital region)

	2017-18 GST exclusive	2017-18 GST inclusive
3.1 Account establishment fee	\$27.82	\$30.60
3.2 Account establishment fee (eligible concession cardholders)	\$13.67	\$15.04
3.3 Collector call fee	\$42.22	\$46.44
3.4 Disconnection / reconnection fee	\$99.23	\$109.15
3.5 After-hours reconnection	\$142.10	\$156.31
3.6 High bill field visit	\$69.38	\$76.32
3.7 Late payment fee*	\$13.67	\$13.67
3.8 Dishonoured payment*	\$29.70	\$29.70
3.9 Special meter read fee (including moving in and moving out of your supply address)	\$17.60	\$19.36
3.10 Network disconnection/reconnection:		
• temporary	\$152.80	\$168.08
• permanent	\$152.80	\$168.08
3.11 Decommissioning and meter removal:		
• residential	\$1,052.80	\$1,158.08
• business	\$2,190.80	\$2,409.88
3.12 Meter testing charges:		
• 12 cubic metres	\$59.44	\$65.38
• 33 cubic metres	\$84.95	\$93.45
• 85 cubic metres	\$113.52	\$124.87
• 300 cubic metres	\$427.13	\$469.84
• 880 cubic metres	\$1,139.67	\$1,253.64
3.13 Security deposit:		
• residential (refund after residential bills paid on time for one year)*		Up to 1.5 times the average quarterly account
• business (refund after business bills paid on time for two years)*		Up to 4.5 times the average monthly account
3.14 Payment processing fee (% of payment made by debit or credit card)	0.50%	0.55%

*GST not applicable.

actewagl.com.au

Customer enquiries

13 14 93

Emergencies and faults

13 10 93 – Electricity

13 19 09 – Natural gas

24 hours

Postal address

ActewAGL

GPO Box 366

Canberra ACT 2601

Language assistance

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50