

OUR NSW NATURAL GAS PRICES.

Schedule of charges from 1 July 2018

PRICES EXPLAINED

Depending on the gas plan you choose, on your bill you will see a combination of the following charges as applicable.

Supply charge A fixed price per day charge for the supply of gas to your premises.

Usage charge A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

QUEANBEYAN AND BUNGENDORE REGION

1 RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	80.21	88.231
Usage rates			
• First 41.0959 MJ/day	¢/MJ	3.089	3.3979
• Next 442.1918 MJ/day	¢/MJ	2.590	2.8490
• Next 1,489.3151 MJ/day	¢/MJ	2.498	2.7478
• Thereafter	¢/MJ	2.474	2.7214

2 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	94.34	103.774
Usage rates			
• First 82.1918 MJ/day	¢/MJ	2.627	2.8897
• Next 3,123.2877 MJ/day	¢/MJ	2.425	2.6675
• Thereafter	¢/MJ	2.366	2.6026

SHOALHAVEN REGION

3 RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	86.09	94.699
Usage rates	¢/MJ	2.842	3.1262

4 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	101.16	111.276
Usage rates			
• First 821.918 MJ/day	¢/MJ	2.808	3.0888
• Thereafter	¢/MJ	2.594	2.8534

CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

5 RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge:	¢/day	70.61	77.671
Usage rates			
• First 20.7123 MJ/day	¢/MJ	3.911	4.3021
• Next 20.3836 MJ/day	¢/MJ	2.617	2.8787
• Next 49.3151 MJ/day	¢/MJ	2.547	2.8017
• Next 2,654.7945 MJ/day	¢/MJ	2.459	2.7049
• Next 10,964.3836 MJ/day	¢/MJ	2.372	2.6092
• Thereafter	¢/MJ	0.530	0.5830

6 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	96.12	105.732
Usage rates			
• First 20.7123 MJ/day	¢/MJ	3.928	4.3208
• Next 20.3836 MJ/day	¢/MJ	2.482	2.7302
• Next 49.3151 MJ/day	¢/MJ	2.431	2.6741
• Next 2,654.7945 MJ/day	¢/MJ	2.417	2.6587
• Next 10,964.3836 MJ/day	¢/MJ	2.358	2.5938
• Thereafter	¢/MJ	2.069	2.2759

MISCELLANEOUS FEES AND CHARGES

7 ALL REGIONS

		GST exclusive	GST inclusive
7.1	Account establishment fee	\$28.34	\$31.17
7.2	Account establishment fee (eligible concession cardholders)	\$13.92	\$15.31
7.3	Collector call	\$43.02	\$47.32
7.4	Disconnection / reconnection	\$101.11	\$111.22
7.5	After-hours reconnection	\$144.80	\$159.28
7.6	High bill field visit	\$70.69	\$77.76
7.7	Late payment fee*	\$13.92	\$13.92
7.8	Dishonoured payment*	\$30.26	\$30.26
7.9	Payment processing (% of payment made by debit or credit card)	0.41%	0.45%

8 QUEANBEYAN AND BUNGENDORE, AND SHOALHAVEN REGIONS ONLY

		GST exclusive	GST inclusive
8.1	Special meter read (including moving in and moving out of your supply address)	\$19.72	\$21.69
8.2	Network disconnection:		
	• Residential	\$124.45	\$136.90
	• Business	\$170.77	\$187.85
8.3	Network reconnection:		
	• Residential	\$44.89	\$49.38
	• Business	\$53.29	\$58.62
8.4	Decommissioning and meter removal:		
	• Residential	\$651.03	\$716.13
	• Business	\$1,152.54	\$1,267.79
8.5	Meter testing:		
	• 12 cubic metres	\$60.56	\$66.62
	• 33 cubic metres	\$86.56	\$95.22
	• 85 cubic metres	\$115.67	\$127.24
	• 300 cubic metres	\$435.25	\$478.77
	• 880 cubic metres	\$1,161.32	\$1,277.45
8.6	Security deposit:		
	• Residential (refund after residential bills paid on time for one year)*	Up to 1.5 times the average quarterly account	
	• Business (refund after business bills paid on time for two years)*	Up to 4.5 times the average monthly account	
8.7	Request for service (per hour)	\$88.93	\$97.82
	• Business		

9 CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

		GST exclusive	GST inclusive
9.1	Special meter read (including moving in and moving out of your supply address)	\$17.60	\$19.36
9.2	Network disconnection/reconnection:		
	• Temporary	\$152.80	\$168.08
	• Permanent	\$152.80	\$168.08
9.3	Decommissioning and meter removal:		
	• Residential	\$1,052.80	\$1,158.08
	• Business	\$2,190.80	\$2,409.88
9.4	Meter testing:		
	• 12 cubic metres	\$60.56	\$66.62
	• 33 cubic metres	\$86.56	\$95.22
	• 85 cubic metres	\$115.67	\$127.24
	• 300 cubic metres	\$435.25	\$478.77
	• 880 cubic metres	\$1,161.32	\$1,277.45
9.5	Security deposit:		
	• Residential (refund after residential bills paid on time for one year)*	Up to 1.5 times the average quarterly account	
	• Business (refund after business bills paid on time for two years)*	Up to 4.5 times the average monthly account	
9.6	Request for service (per hour)	\$102.80	\$113.08

*GST not applicable

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CUSTOMER ENQUIRIES

13 14 93

EMERGENCIES AND FAULTS

13 10 93 – Electricity
13 19 09 – Natural gas
24 hours

POSTAL ADDRESS

ActewAGL
GPO Box 366
Canberra ACT 2601

LANGUAGE ASSISTANCE

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite nize navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διαμενέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50