

OUR ACT NATURAL GAS PRICES



Schedule of charges from 1 July 2019

PRICES EXPLAINED

Depending on the gas plan you choose, on your bill you will see a combination of the following charges as applicable.

Supply charge A fixed price per day charge for the supply of gas to your premises.

Usage charge A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

1 RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	78.73	86.599
Usage rates:			
• First 41.0959 MJ/day	¢/MJ	3.583	3.9413
• Next 442.1918 MJ/day	¢/MJ	3.069	3.3761
• Next 1489.3151 MJ/day	¢/MJ	2.817	3.0985
• Thereafter	¢/MJ	2.631	2.8945

2 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	166.12	182.732
Usage rates:			
• First 82.1918 MJ/day	¢/MJ	2.998	3.2981
• Next 3123.2877 MJ/day	¢/MJ	2.740	3.0136
• Thereafter	¢/MJ	2.665	2.9318

MISCELLANEOUS FEES AND CHARGES

3 ACT REGION

Fee / Charge	GST exclusive	GST inclusive
3.1 Attendance (debt collection) first visit in a 12-month period (in business hours)	\$59.09	\$65.00
Attendance (debt collection) within a year of a previous visit (in business hours)	\$77.27	\$85.00
3.2 Disconnection fee (for non-payment)	\$63.78	\$70.16
3.3 Reconnection fee (business hours)	\$57.17	\$62.89
3.4 Reconnection fee (after hours)	\$87.01	\$95.71
3.5 Check read (second in billing period)	\$50.55	\$55.61
3.6 Late Payment Fee	\$15.00	\$15.00
3.7 Dishonoured cheque and credit card reversal (administration charge) per account	\$15.00	\$15.00
3.8 Direct debit reject (administration charge per reject)	\$8.00	\$8.00
3.9 Service application fee:		
- Residential	\$268.18	\$295.00
- Business	\$995.45	\$1,095.00
3.10 Special meter read fee (including moving in and moving out of your supply address)	\$20.19	\$22.21
3.11 Decommissioning and meter removal:		
- Residential	\$665.99	\$732.59
- Business	\$1,178.99	\$1,296.89
3.12 Network disconnection fee		
- Residential	\$126.99	\$139.69
- Business	\$174.99	\$192.49
3.13 Network reconnection fee		
- Residential	\$45.89	\$50.48
- Business	\$54.49	\$59.94
3.14 Meter testing charges:		
12 cubic meters	\$61.64	\$67.80
33 cubic meters	\$88.10	\$96.91
85 cubic meters	\$117.73	\$129.50
300 cubic meters	\$443.01	\$487.31
880 cubic meters	\$1,182.03	\$1,300.23
3.15 Network Request for Service		
- Business	\$89.99	\$98.99
3.16 Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%

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CUSTOMER ENQUIRIES

13 14 93

EMERGENCIES AND FAULTS

13 10 93 – Electricity
13 19 09 – Natural gas
24 hours

POSTAL ADDRESS

ActewAGL
GPO Box 366
Canberra ACT 2601

LANGUAGE ASSISTANCE

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διαερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50