

OUR ACT NATURAL GAS PRICES.

Schedule of charges from 1 July 2018

PRICES EXPLAINED

Depending on the gas plan you choose, on your bill you will see a combination of the following charges as applicable.

Supply charge

A fixed price per day charge for the supply of gas to your premises.

Usage charge

A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

1 ACT RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	77.62	85.382
Usage rates:			
• First 41.0959 MJ/day	¢/MJ	3.507	3.8577
• Next 442.1918 MJ/day	¢/MJ	3.023	3.3253
• Next 1489.3151 MJ/day	¢/MJ	2.775	3.0525
• Thereafter	¢/MJ	2.594	2.8534

2 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	163.34	179.674
Usage rates:			
• First 82.1918 MJ/day	¢/MJ	2.942	3.2362
• Next 3123.2877 MJ/day	¢/MJ	2.692	2.9612
• Thereafter	¢/MJ	2.619	2.8809

3 MISCELLANEOUS FEES AND CHARGES

	GST exclusive	GST inclusive
3.1 Account establishment fee (new customer account)	\$28.34	\$31.17
3.2 Account establishment fee (eligible concession card holders)	\$13.92	\$15.31
3.3 Attendance (debt collection) first visit in a 12-month period (in business hours)	\$59.09	\$65.00
3.4 Attendance (debt collection) within a year of a previous visit (in business hours)	\$77.27	\$85.00
3.5 Disconnection (for non-payment)	\$62.67	\$68.94
3.6 Reconnection (business hours)	\$56.17	\$61.79
3.7 Reconnection (after hours)	\$85.49	\$94.04
3.8 Check read (second in billing period)	\$49.67	\$54.64
3.9 Late payment fee*	\$15.00	\$15.00
3.10 Dishonoured cheque and credit card reversal (administration charge) *		
• per account	\$15.00	\$15.00
3.11 Direct debit reject (administration charge per reject)*	\$8.00	\$8.00
3.12 Service application:		
• Residential	\$268.18	\$295.00
• Business	\$995.45	\$1,095.00

3.13	Special meter read (including moving in and moving out of your supply address)	\$19.72	\$21.69
3.14	Decommissioning and meter removal:		
	• Residential	\$651.03	\$716.13
	• Business	\$1,152.54	\$1,267.79
3.15	Network disconnection:		
	• Residential	\$124.45	\$136.90
	• Business	\$170.77	\$187.85
3.16	Network reconnection:		
	• Residential	\$44.89	\$49.38
	• Business	\$53.29	\$58.62
3.17	Meter testing charges:		
	• 12 cubic metres	\$60.56	\$66.62
	• 33 cubic metres	\$86.56	\$95.22
	• 85 cubic metres	\$115.67	\$127.24
	• 300 cubic metres	\$435.25	\$478.78
	• 880 cubic metres	\$1,161.32	\$1,277.45
3.18	Network request for service:		
	• Business	\$88.39	\$97.82
3.19	Payment processing (% of payment made by debit or credit card)	0.41%	0.45%

*GST not applicable

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CUSTOMER ENQUIRIES

13 14 93

EMERGENCIES AND FAULTS

13 10 93 – Electricity
13 19 09 – Natural gas
24 hours

POSTAL ADDRESS

ActewAGL
GPO Box 366
Canberra ACT 2601

LANGUAGE ASSISTANCE

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50