

OUR ACT NATURAL GAS PRICES.

Schedule of charges from 1 July 2017

ActewAGL

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The following rates apply from 1 July 2017. Accounts issued on or after that date will be charged on a pro-rata basis.

1 Residential

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Home			
Supply charge	¢ per day	72.54	79.794
Usage rates:			
• first 41.0959 MJ/day	¢/MJ	3.286	3.6146
• next 442.1918 MJ/day	¢/MJ	2.831	3.1141
• next 1489.3151 MJ/day	¢/MJ	2.639	2.9029
• thereafter	¢/MJ	2.475	2.7225

2 Industrial and Commercial

Plan	Unit	2017-18 GST exclusive	2017-18 GST inclusive
Business			
Supply charge	¢ per day	152.61	167.871
Usage rates:			
• first 82.1918 MJ/day	¢/MJ	2.763	3.0393
• next 3123.2877 MJ/day	¢/MJ	2.550	2.8050
• thereafter	¢/MJ	2.495	2.7445

3 Miscellaneous fees and charges

		2017-18 GST exclusive	2017-18 GST inclusive
3.1	Establishment fee (new customer account)	\$27.82	\$30.60
3.2	Establishment fee (eligible concession cardholders)	\$13.67	\$15.04
3.3	Attendance (debt collection) first visit in a 12-month period (in business hours)	\$59.09	\$65.00
	Attendance (debt collection) within a year of a previous visit (in business hours)	\$77.27	\$85.00

		2017-18 GST exclusive	2017-18 GST inclusive
3.4	Disconnection fee (for non-payment)	\$61.51	\$67.66
3.5	Reconnection fee (business hours)	\$55.13	\$60.64
3.6	Reconnection fee (after hours)	\$83.90	\$92.29
3.7	Check read (second in a billing period)	\$48.75	\$53.63
3.8	Late payment fee*	\$15.00	\$15.00
3.9	Dishonoured cheque and credit card reversal (administration charge).*		
	• per account	\$15.00	\$15.00
3.10	Direct debit reject (administration charge per reject)*	\$8.00	\$8.00
3.11	Service application fee:		
	• residential	\$268.18	\$295.00
	• business	\$995.45	\$1,095.00
3.12	Special meter read fee (including moving in and moving out of your supply address)	\$19.09	\$21.00
3.13	Decommissioning and meter removal		
	• residential	\$650.98	\$716.08
	• business	\$1,112.74	\$1,224.01
3.14	Network disconnection fee		
	• residential	\$124.40	\$136.84
	• business	\$164.92	\$181.41
3.15	Network reconnection fee		
	• residential	\$43.39	\$47.73
	• business	\$51.50	\$56.65
3.16	Meter testing charges:		
	• 12 cubic metres	\$59.44	\$65.38
	• 33 cubic metres	\$84.95	\$93.45
	• 85 cubic metres	\$113.52	\$124.87
	• 300 cubic metres	\$427.13	\$469.84
	• 880 cubic metres	\$1,139.67	\$1,253.64
3.17	Network request for service (per hour)		
	• business	\$85.96	\$94.56
3.18	Payment processing fee (% of payment made by debit or credit card)	0.50%	0.55%

*GST not applicable.

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Customer enquiries

13 14 93

Emergencies and faults

13 10 93 – Electricity

13 19 09 – Natural gas

24 hours

Postal address

ActewAGL

GPO Box 366

Canberra ACT 2601

Language assistance

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50