

WORK HEALTH, SAFETY, ENVIRONMENT AND QUALITY POLICY

This policy applies to all those working for ActewAGL. It includes all activities required to design, plan, construct, commission, maintain, manage, operate and service the gas and electricity business (Evoenergy), and to provide retail services (ActewAGL) for gas and electricity within the Australian Capital Territory and southern regions of New South Wales.

Purpose

Our activities can potentially have significant impacts on the safety, health and wellbeing of our workers, the community, stakeholders and the environment and must therefore be carefully managed.

The purpose of this policy is to provide the overarching boundary for ActewAGL to:

- a. Provide safe, reliable, sustainable, quality assured energy products and services to our customers and the community.
- b. Conduct business operations and undertakings without physical or psychological harm to our workers, customers or members of the community.
- c. Manage the environment to contribute to sustainable development whilst minimising environmental impacts of our operations; and
- d. Meet legal and other requirements, including those of interested parties, associated with the work that Evoenergy and ActewAGL performs.

Policy

Context

ActewAGL is operating in a rapidly changing environment that is impacted by many internal and external stakeholders. We will continue to review and assess the strategic direction based on our stakeholder's needs and expectations, whilst

providing a safe working environment for all, delivering quality services and products and minimising the impact to the environment.

Goals, Objectives and Targets

Specifically ActewAGL's environment, health, safety and quality goal, objectives and targets are to achieve and sustain a proactive health, safety, environment and quality culture in everything we do.

Principles and Commitment

The ActewAGL Executive has agreed that:

- a. Workplace injuries, both physical and psychological, are preventable.
- b. Working safely, protecting the environment and achieving quality outcomes is a condition of employment.
- c. Healthy, respectful, resilient, engaged and competent workers lead to positive business outcomes.
- d. Management is accountable and responsible for providing an effective management system, as well as a healthy and safe working environment.
- e. We are all responsible for preventing incidents, injuries and sustaining a healthy and safe working environment (physically and psychologically).
- f. We will all ensure quality is integrated into our processes, practices, products and services to meet customer requirements and enhance customer satisfaction.
- g. We will all aim to align our environmental and business performance through the full work life cycle.
- h. We will comply with all legal and other requirements applicable to our business.
- i. We will all contribute to improvements and ensure practice (the way we do work) and processes (the way work is documented to occur) are the same.
- j. We will engage in identifying and managing risk associated with the conduct of business activities.

The Work, Health, Safety, Environment and Quality (WHSEQ) Manual and associated integrated management system documentation details how environment, health, safety and quality are managed within ActewAGL, including the setting of objectives and targets.

Responsibility and Accountability

The ActewAGL Board members, as Officers, are ultimately responsible for environment, health and safety and will oversee compliance with legislated obligations through regular reporting by ActewAGL management on safety, environment and quality performance.

The ActewAGL Chief Executive Officer holds management responsibility and accountability for ensuring environment as well as work health and safety obligations and duties are being met.

Senior managers are responsible and accountable for environment, health and safety within their Division, including the implementation of this policy, the WHSEQ Manual, and associated management system documents.

ActewAGL workers are expected to:

- a. Identify and report hazards, near misses, incidents and non-conformances.
- b. Follow policies, procedures and work method statements.
- c. Work safely and not endanger themselves, others or the environment through engaging in risk-taking activities at work.
- d. Maintain a safe work environment.
- e. Protect assets and minimise waste and other environmental impacts; and
- f. Always focus on delivering against agreed customer and regulatory requirements.

Detailed accountabilities and responsibilities, related to position type and level for work health safety, environment and quality are contained within the WHSEQ Manual. In addition, procedures will identify responsibilities for procedural steps.

VERSION CONTROL

VERSION	DETAILS	APPROVED
5.0	Minor Updates	GM People & Safety GM Legal & Corporate

DOCUMENT CONTROL

DOCUMENT OWNER	PUBLISH DATE	REVIEW DATE
GM People & Safety	26/11/2018	26/11/2021