

Energy information

I would like more information about ActewAGL.

- Energy Sale Contract
 Demand Management
 Energy Partnering programs
 Green products
 Consolidate Plus
 Energy Opportunity Review
 Account management

Name:

Business name:

Address:

State: Postcode:

Phone number:

Fax number:

Email:

Best time to contact you:

To help us send you the most appropriate information, please take some time to answer the following questions.

What type of business are you in?.....

Who is your network service provider?.....

What is your site address?.....

What is your ABN number?.....

What is your electricity account number?.....

What is your annual electricity consumption (in kWh)?.....

How many employees are there in your organisation?.....

Please fax to 02 6248 3040 or mail to ActewAGL Retail, GPO Box 366, Canberra City, ACT, 2601.

Customer enquiries

13 14 93 — electricity, water and sewerage
13 18 86 — natural gas
24 hours

Emergencies and faults

13 10 93 — electricity
13 11 93 — water, sewerage and stormwater
13 19 09 — natural gas
24 hours

Postal address

ActewAGL
GPO Box 366
Canberra City ACT 2601

Language assistance

如果您需要幫助，請打電話給下面的號碼。
¿Necesita un intérprete? Llame al número indicado abajo.
هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.
Tavare li porrot tarmata? Nazovite nile rovedeni broj.
Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

13 14 50
24 hours



www.actewagl.com.au

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Essential energy solutions
for the property sector



Your reliable source of life's essentials

Energy options

ActewAGL is a joint venture between two of Australia's foremost essential service providers, ACTEW Corporation and AGL. It is the first multi-utility in Australia to provide electricity, natural gas, water and wastewater services to customers in the ACT and region.

The joint venture has established itself as a niche product and service provider in the National Electricity Market.

Energy solutions

ActewAGL Retail provides cost-effective energy contracts, energy advisory and billing services to businesses that are contestable in the national electricity and natural gas markets.

Customer care

Our strong customer service ethic is founded on customer needs and professional service standards. Our key capabilities lie in the government and commercial property segments. We have concentrated on the special needs of clients in these areas, and developed specific products that deliver quantifiable benefits to business operations and costs.

ActewAGL is committed to improving your business' performance so you can concentrate on your core business.

Environmental options

We share a responsibility for protecting the environment, reducing greenhouse gas emissions and operating in a sustainable manner. For instance, ActewAGL has invested in renewable energy generation, such as landfill gas, solar and hydro. ActewAGL provide environmental services such as renewable energy premium contracts and tailored energy management services.

Multiple site management a breeze for ANZ

An advanced management product, designed by ActewAGL, allows ANZ to pay all their utility accounts in one simple transaction.

The Consolidate Plus service, offered as part of the company's Energy Sale Contract, transfers the responsibility of all electricity account payments to ActewAGL — ANZ simply make one payment, once a month, and then receive a detailed monthly summary incorporating information from all 18 electricity suppliers.

The electricity account management of more than 800 ANZ branches and offices around Australia are now included within the Consolidate Plus service.

According to ANZ Engineering Manager Mark Davies, Consolidate Plus is a great service for customers with multiple sites located across state and territory borders.

“The biggest benefit is in the reduction of administration time and costs and simplifying the payment process with a consolidated monthly invoice.”

But cost reductions were not the only benefits, said Mr Davies.

“A central point of contact allows us to deal with one organisation for all our electricity requirements across our large Australian property portfolio. From opening and closing accounts, to metering, data collection, reporting and invoicing, ActewAGL have assisted ANZ to more efficiently manage its energy contracts,” he said.

A feature of Consolidate Plus is the preparation of monthly reports, which allows customers to monitor electricity consumption at all sites and then benchmark sites to identify areas that require attention.

The additional benefits provided by the service include summarised GST commitments, ready to be utilised in Business Activity Statements, and tailored payment options to help manage cash flow.

Products and services

Energy Sale Contracts

More than just a contract, ActewAGL's Energy Sale Contracts offer competitive pricing and a host of value-added services that are customised to your needs.

Consolidate Plus

Consolidate Plus is an account consolidation and management reporting service for organisations with multiple tenancies or properties.

Demand Management

ActewAGL's Demand Management services offer property owners substantial ongoing financial, energy efficiency and environmental benefits.

Energy Opportunity Review

We can provide detailed reports on the status of energy efficiency and performance at your premises.

Energy Partnering programs

Let us help you with energy efficiency issues, quantifying discrepancies and a range of other benefits through our Energy Partnering programs.

Account management

We offer the expertise of our account management team to help you make the most of our products and services. Your account manager will have the specific skills and experience to benefit your business.

Green products

ActewAGL has a range of green options such as Green Power contracts and energy management services to help you meet your environmental aims.