

OUR NSW NATURAL GAS PRICES



Schedule of charges from 1 July 2019

PRICES EXPLAINED

Depending on the gas plan you choose, on your bill you will see a combination of the following charges as applicable.

Supply charge A fixed price per day charge for the supply of gas to your premises.

Usage charge A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

QUEANBEYAN AND BUNGENDORE REGION

1 RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	81.35	89.486
Usage rates			
• First 41.0959 MJ/day	¢/MJ	3.158	3.4734
• Next 442.1918 MJ/day	¢/MJ	2.629	2.8915
• Next 1,489.3151 MJ/day	¢/MJ	2.535	2.7881
• Thereafter	¢/MJ	2.509	2.7596

2 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	95.93	105.528
Usage rates			
• First 82.1918 MJ/day	¢/MJ	2.677	2.9451
• Next 3,123.2877 MJ/day	¢/MJ	2.468	2.7143
• Thereafter	¢/MJ	2.407	2.6481

SHOALHAVEN REGION

3 RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	87.49	96.238
Usage rates	¢/MJ	2.889	3.1783

4 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	102.80	113.075
Usage rates			
• First 821.918 MJ/day	¢/MJ	2.858	3.1437
• Thereafter	¢/MJ	2.640	2.9043

CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

5 RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge:	¢/day	71.81	78.990
Usage rates			
• First 20.7123 MJ/day	¢/MJ	3.983	4.3808
• Next 20.3836 MJ/day	¢/MJ	2.659	2.9248
• Next 49.3151 MJ/day	¢/MJ	2.591	2.8497
• Next 2,654.7945 MJ/day	¢/MJ	2.501	2.7511
• Next 10,964.3836 MJ/day	¢/MJ	2.413	2.6540
• Thereafter	¢/MJ	0.538	0.5917

6 INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	97.87	107.652
Usage rates			
• First 20.7123 MJ/day	¢/MJ	4.001	4.4013
• Next 20.3836 MJ/day	¢/MJ	2.523	2.7751
• Next 49.3151 MJ/day	¢/MJ	2.474	2.7213
• Next 2,654.7945 MJ/day	¢/MJ	2.460	2.7056
• Next 10,964.3836 MJ/day	¢/MJ	2.400	2.6398
• Thereafter	¢/MJ	2.107	2.3180

MISCELLANEOUS FEES AND CHARGES

7	QUEANBEYAN AND BUNGENDORE	GST exclusive	GST inclusive
7.1	Collector call fee	\$59.09	\$65.00
7.2	Disconnection/reconnection fee	\$102.80	\$113.08
7.3	After-hours reconnection fee	\$147.22	\$161.94
7.4	High bill field visit	\$71.86	\$79.05
7.5	Late payment fee †	\$15.00	\$15.00
7.6	Dishonoured payment †	\$15.00	\$15.00
7.7	Special meter read (including moving in and moving out of your supply)	\$20.19	\$22.21
7.8	Network disconnection fee		
	- Residential	\$126.99	\$139.69
	- Business	\$174.99	\$192.49
7.9	Network reconnection fee		
	- Residential	\$45.89	\$50.48
	- Business	\$54.49	\$59.94

7	QUEANBEYAN AND BUNGENDORE (CONTINUED)	GST exclusive	GST inclusive
7.10	Decommissioning and meter removal		
	- Residential	\$665.99	\$732.59
	- Business	\$1,178.99	\$1,296.89
7.11	Meter testing charges		
	12 cubic meters	\$61.64	\$67.80
	33 cubic meters	\$88.10	\$96.91
	85 cubic meters	\$117.73	\$129.50
	300 cubic meters	\$443.01	\$487.31
	880 cubic meters	\$1,182.03	\$1,300.23
7.12	Security deposit		
	Residential (refund after residential bills paid on time for one year)	Up to 1.5 times the average quarterly account	
	Business (refund after business bills paid on time for two years)	Up to 4.5 times the average monthly account	
7.13	Request for service (per hour)		
	- Business	\$89.99	\$98.99
7.14	Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%

8	SHOALHAVEN	GST exclusive	GST inclusive
8.1	Collector call fee	\$59.09	\$65.00
8.2	Disconnection/reconnection fee	\$102.80	\$113.08
8.3	After-hours reconnection fee	\$147.22	\$161.94
8.4	High bill field visit	\$71.86	\$79.05
8.5	Late payment fee †	\$15.00	\$15.00
8.6	Dishonoured payment †	\$15.00	\$15.00
8.7	Special meter read	\$20.19	\$22.21
8.8	Network disconnection fee		
	- Residential	\$126.99	\$139.69
	- Business	\$174.99	\$192.49
8.9	Network reconnection fee		
	- Residential	\$126.99	\$139.69
	- Business	\$174.99	\$192.49
8.10	Decommissioning and meter removal		
	- Residential	\$665.99	\$732.59
	- Business	\$1,178.99	\$1,296.89
8.11	Meter testing charges		
	12 cubic meters	\$61.64	\$67.80
	33 cubic meters	\$88.10	\$96.91
	85 cubic meters	\$117.73	\$129.50
	300 cubic meters	\$443.01	\$487.31
	880 cubic meters	\$1,182.03	\$1,300.23
8.12	Security deposit		
	Residential (refund after residential bills paid on time for one year)	Up to 1.5 times the average quarterly account	
	Business (refund after business bills paid on time for two years)	Up to 4.5 times the average monthly account	
8.13	Request for service (per hour)		
	- Business	\$89.99	\$98.99
8.14	Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%

9	CAPITAL	GST exclusive	GST inclusive
9.1	Collector call fee	\$59.09	\$65.00
9.2	Disconnection/reconnection fee	\$102.80	\$113.08
9.3	After-hours reconnection fee	\$147.22	\$161.94
9.4	High bill field visit	\$71.86	\$79.05
9.5	Late payment fee †	\$15.00	\$15.00
9.6	Dishonoured payment †	\$15.00	\$15.00
9.7	Special meter read	\$17.65	\$19.42
9.8	Temporary network disconnection/reconnection	\$154.85	\$170.34
9.9	Decommissioning and meter removal		
	- Residential	\$1,065.85	\$1,172.44
	- Business	\$2,217.85	\$2,439.64
9.10	Meter testing charges		
	12 cubic meters	\$61.64	\$67.80
	33 cubic meters	\$88.10	\$96.91
	85 cubic meters	\$117.73	\$129.50
	300 cubic meters	\$443.01	\$487.31
	880 cubic meters	\$1,182.03	\$1,300.23
9.11	Security deposit		
	Residential (refund after residential bills paid on time for one year)	Up to 1.5 times the average quarterly account	
	Business (refund after business bills paid on time for two years)	Up to 4.5 times the average monthly account	
9.12	Request for service (per hour)	\$134.85	\$148.34
9.13	Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%

† GST not applicable

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CUSTOMER ENQUIRIES

13 14 93

EMERGENCIES AND FAULTS

13 10 93 – Electricity
13 19 09 – Natural gas
24 hours

POSTAL ADDRESS

ActewAGL
GPO Box 366
Canberra ACT 2601

LANGUAGE ASSISTANCE

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50