

NSW natural gas prices

**Schedule of charges from
1 July 2021.**

NSW natural gas prices

Schedule of charges from 1 July 2021.

Prices explained

Depending on the gas plan you choose, you will see a combination of the following charges as applicable.

Supply charge	A fixed price per day charge for the supply of gas to your premises.
Usage charge	A price per unit of usage (measured in megajoules (MJ) for the amount of gas you consume at your premises.

QUEANBEYAN AND BUNGENDORE REGION

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	76.0000	83.6000
Usage rates:			
• First 41.0959MJ/day	¢/MJ	3.1800	3.4980
• Next 442.1918MJ/day	¢/MJ	2.6300	2.8930
• Next 1489.3151MJ/day	¢/MJ	2.5200	2.7720
• Thereafter	¢/MJ	2.4500	2.6950

INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	98.0000	107.8000
Usage rates:			
• First 41.0959MJ/day	¢/MJ	2.7200	2.9920
• Next 442.1918MJ/day	¢/MJ	2.5200	2.7720
• Next 1489.3151MJ/day	¢/MJ	2.4600	2.7060
• Thereafter	¢/MJ	2.4200	2.6620

SHOALHAVEN REGION

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	89.3000	98.2300
All usage	¢/MJ	2.9300	3.2230

INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	105.0000	115.5000
Usage rates:			
• First 82.1918MJ/day	¢/MJ	2.9100	3.2010
• Thereafter	¢/MJ	2.6900	2.9590

CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	¢/day	58.7500	64.6250
Usage rates:			
• First 20.7123 MJ/day	¢/MJ	3.8900	4.2790
• Next 20.3836 MJ/day	¢/MJ	2.5800	2.8380
• Next 49.3151 MJ/day	¢/MJ	2.5500	2.8050
• Next 2,654.7945 MJ/day	¢/MJ	2.4700	2.7170
• Next 10,964.3836 MJ/day	¢/MJ	2.2900	2.5190
• Thereafter	¢/MJ	0.5000	0.5500

INDUSTRIAL AND COMMERCIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	¢/day	79.0000	86.9000
Usage rates:			
• First 20.7123 MJ/day	¢/MJ	3.6900	4.0590
• Next 20.3836 MJ/day	¢/MJ	2.4500	2.6950
• Next 49.3151 MJ/day	¢/MJ	2.4200	2.6620
• Next 2,654.7945 MJ/day	¢/MJ	2.3600	2.5960
• Next 10,964.3836 MJ/day	¢/MJ	2.2800	2.5080
• Thereafter	¢/MJ	2.0400	2.2440

MISCELLANEOUS FEES AND CHARGES

QUEANBEYAN AND BUNGENDORE

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	10.30	11.33
2. Reconnection fee – residential	46.35	50.99
3. Reconnection fee – business	56.65	62.32
4. Disconnection fee – residential	133.90	147.29
5. Disconnection fee – business	185.40	203.94
6. Decommissioning and meter removal – residential	690.10	759.11
7. Decommissioning and meter removal – business	1266.90	1393.59
8. Network request for service – residential (charge per hour)	103.00	113.30
9. Network request for service – business (charge per hour)	103.00	113.30
10. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
11. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
12. Late payment fee*	15.00	15.00
13. Dishonoured cheque fee*	5.00	5.00
14. Card reversal fee*	30.00	30.00
15. Direct debit reject fee*	1.15	1.15
16. Cheque refund fee – personal cheque	0.40	0.44
17. Cheque refund fee – bank cheque	15.00	16.50
18. Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%
19. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after residential bills paid on time for two years)		Up to 4.5 times the average monthly account

*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

SHOALHAVEN

	GST exclusive	GST inclusive
Service charges		
20. Special meter read	10.30	11.33
21. Reconnection fee – residential	46.35	50.99
22. Reconnection fee – business	56.65	62.32
23. Disconnection fee – residential	133.90	147.29
24. Disconnection fee – business	185.40	203.94
25. Decommissioning and meter removal – residential	690.10	759.11
26. Decommissioning and meter removal – business	1266.90	1393.59
27. Network request for service – residential (charge per hour)	103.00	113.30
28. Network request for service – business (charge per hour)	103.00	113.30
29. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
30. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
31. Late payment fee*	15.00	15.00
32. Dishonoured cheque fee*	5.00	5.00
33. Card reversal fee*	30.00	30.00
34. Direct debit reject fee*	1.15	1.15
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Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after residential bills paid on time for two years)		Up to 4.5 times the average monthly account

*GST not applicable

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CAPITAL REGION

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	11.74	12.92
2. Wasted site visit	11.74	12.92
3. No safe access to meter/job cancelled	69.01	75.91
4. Gas meter and/or hot water reconnected	84.46	92.91
5. Gas meter and/or hot water reconnected – expedited	250.29	275.32
6. Meter read and disconnected	105.06	115.57
7. Homed meter	105.06	115.57
8. Disconnected at main or kerb	1078.41	1186.25
9. Hourly charge – non-standard user-initiated requests and queries	158.62	174.48
10. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
11. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
12. Late payment fee*	15.00	15.00
13. Dishonoured cheque fee*	5.00	5.00
14. Card reversal fee*	30.00	30.00
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Business (refund after business bills paid on time for two years)		Up to 4.5 times the average monthly account

* GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

Customer enquiries

13 14 93

Postal address

ActewAGL GPO Box 366

Canberra ACT 2601

Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.