

NSW Simple Saver natural gas prices

**Schedule of charges from
1 July 2021.**

NSW Simple Saver plan natural gas prices

Schedule of charges from 1 July 2021.

Prices explained

Depending on the gas plan you choose, on your bill you will see a combination of the following charges as applicable.

Supply charge	A fixed price per day charge for the supply of gas to your premises.
Usage charge	A price per unit of usage (measured in megajoules (MJ) for the amount of gas you consume at your premises.

QUEANBEYAN AND BUNGENDORE REGION

Plan	Unit	GST exclusive	GST inclusive
Simple Saver			
Supply charge	¢/day	67.6400	74.4040
Usage rates			
First 41.10959 MJ Day	¢/MJ	2.8000	3.0800
Thereafter	¢/MJ	2.3300	2.5630

SHOALHAVEN REGION

Plan	Unit	GST exclusive	GST inclusive
Simple Saver			
Supply charge	¢/day	79.4800	87.4280
All usage	¢/MJ	2.6100	2.8710

CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

Plan	Unit	GST exclusive	GST inclusive
Simple Saver			
Supply charge	¢/day	52.2800	57.5080
Usage rates:			
• First 20.7123 MJ/Day	¢/MJ	3.4600	3.8060
• Next 20.3836 MJ/Day	¢/MJ	2.3300	2.5630
• Next 49.3151 MJ/Day	¢/MJ	2.2700	2.4970
• Thereafter	¢/MJ	2.2000	2.4200

MISCELLANEOUS FEES AND CHARGES

QUEANBEYAN AND BUNGENDORE

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	10.30	11.33
2. Reconnection fee – residential	46.35	50.99
3. Reconnection fee – business	56.65	62.32
4. Disconnection fee – residential	133.90	147.29
5. Disconnection fee – business	185.40	203.94
6. Decommissioning and meter removal – residential	690.10	759.11
7. Decommissioning and meter removal – business	1266.90	1393.59
8. Network request for service – residential (charge per hour)	103.00	113.30
9. Network request for service – business (charge per hour)	103.00	113.30
10. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
11. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
12. Late payment fee*	15.00	15.00
13. Dishonoured cheque fee*	5.00	5.00
14. Card reversal fee*	30.00	30.00
15. Direct debit reject fee*	1.15	1.15
16. Cheque refund fee – personal cheque	0.40	0.44
17. Cheque refund fee – bank cheque	15.00	16.50
18. Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%
19. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after residential bills paid on time for two years)		Up to 4.5 times the average monthly account

*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

SHOALHAVEN

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	10.30	11.33
2. Reconnection fee – residential	46.35	50.99
3. Reconnection fee – business	56.65	62.32
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CAPITAL REGION

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	11.74	12.92
2. Wasted site visit	11.74	12.92
3. No safe access to meter/job cancelled	69.01	75.91
4. Gas meter and/or hot water reconnected	84.46	92.91
5. Gas meter and/or hot water reconnected – expedited	250.29	275.32
6. Meter read and disconnected	105.06	115.57
7. Homed meter	105.06	115.57
8. Disconnected at main or kerb	1078.41	1186.25
9. Hourly charge – non-standard user-initiated requests and queries	158.62	174.48
10. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
11. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
12. Late payment fee*	15.00	15.00
13. Dishonoured cheque fee*	5.00	5.00
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*GST not applicable

Note: Distributor fees not listed above will be on-charged to the customer. Complex jobs may require a quotation from the network operator.

Customer enquiries

13 14 93

Postal address

ActewAGL GPO Box 366

Canberra ACT 2601

Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.