

NSW Standard plan natural gas prices

**Schedule of charges from
1 July 2026**

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Schedule of charges from 1 July 2026.

Prices explained

Depending on the gas plan you choose, you will see a combination of the following charges as applicable.

Supply charge	A fixed price per day charge for the supply of gas to your premises.
Usage charge	A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

QUEANBEYAN AND BUNGENDORE REGION

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	\$/day	0.815000	0.896500
Usage rates:			
• First 41.0959 MJ/day	\$/MJ	0.047500	0.052250
• Next 442.1918 MJ/day	\$/MJ	0.041200	0.045320
• Next 1489.3151 MJ/day	\$/MJ	0.036000	0.039600
• Thereafter	\$/MJ	0.035200	0.038720

SMALL BUSINESS PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	\$/day	1.104000	1.214400
Usage rates:			
• First 41.0959 MJ/day	\$/MJ	0.041900	0.046090
• Next 442.1918 MJ/day	\$/MJ	0.037700	0.041470
• Next 1489.3151 MJ/day	\$/MJ	0.036250	0.039875
• Thereafter	\$/MJ	0.035600	0.039160

SHOALHAVEN REGION

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	\$/day	1.045000	1.149500
All usage	\$/MJ	0.042015	0.046217

SMALL BUSINESS PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	\$/day	1.250000	1.375000
Usage rates:			
• First 821.918 MJ/day	\$/MJ	0.043800	0.048180
• Thereafter	\$/MJ	0.038200	0.042020

CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	\$/day	0.812000	0.893200
Usage rates:			
• First 20.7123 MJ/day	\$/MJ	0.053490	0.058839
• Next 20.3836 MJ/day	\$/MJ	0.037200	0.040920
• Next 49.3151 MJ/day	\$/MJ	0.036265	0.039892
• Next 2,654.7945 MJ/day	\$/MJ	0.035500	0.039050
• Next 10,964.3836 MJ/day	\$/MJ	0.035500	0.039050
• Thereafter	\$/MJ	0.035500	0.039050

SMALL BUSINESS PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	\$/day	0.896000	0.985600
Usage rates:			
• First 20.7123 MJ/day	\$/MJ	0.055382	0.060920
• Next 20.3836 MJ/day	\$/MJ	0.038378	0.042216
• Next 49.3151 MJ/day	\$/MJ	0.038065	0.041872
• Next 2,654.7945 MJ/day	\$/MJ	0.037750	0.041525
• Next 10,964.3836 MJ/day	\$/MJ	0.036441	0.040085
• All additional (\$/MJ)	\$/MJ	0.033600	0.036960

MISCELLANEOUS FEES AND CHARGES

QUEANBEYAN AND BUNGENDORE

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	14.00	15.40
2. Special meter read – wasted site visit	14.00	15.40
3. Reconnection fee – meter set capacity less than or equal to 25m ³ /hr	128.00	140.80
4. Reconnection fee – meter set capacity greater than 25m ³ /hr	181.00	199.10
5. Reconnection fee (any) – wasted site visit	65.00	71.50
6. Disconnection fee – meter set capacity less than or equal to 25m ³ /hr	100.00	110.00
7. Disconnection fee – meter set capacity greater than 25m ³ /hr	187.00	205.70
8. Disconnection fee (any) – wasted site visit	45.00	49.50
9. Basic permanent disconnection	747.00	821.70
10. Basic (urgent) permanent disconnection	981.00	1,079.10
11. Basic permanent disconnection – wasted site visit	168.00	184.80
12. Basic (urgent) permanent disconnection – wasted site visit	224.00	246.40
13. Complex permanent disconnection fee – individually priced by Evoenergy and passed through by ActewAGL Retail		
14. Request for service – hourly charge for non-standard retail initiated requests and queries	158.00	173.80
15. Request new gas meter – individually priced by Evoenergy and passed through by ActewAGL		
16. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
17. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
18. Late payment fee*	15.00	15.00
19. Dishonoured cheque fee*	5.00	5.00
20. Card reversal fee*	30.00	30.00
21. Direct debit reject fee*	1.09	1.09
22. Cheque refund fee – personal cheque	0.40	0.44
23. Cheque refund fee – bank cheque	15.00	16.50
24. Payment processing fee (% of payment made by debit or credit card)		0.5%
25. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after business bills paid on time for two years)		Up to 4.5 times the average monthly account

*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

SHOALHAVEN

	GST exclusive	GST inclusive
Service charges		
26. Special meter read	14.00	15.40
27. Special meter read – wasted site visit	14.00	15.40
28. Reconnection fee – meter set capacity less than or equal to 25m ³ /hr	128.00	140.80
29. Reconnection fee – meter set capacity greater than 25m ³ /hr	181.00	199.10
30. Reconnection fee (any) – wasted site visit	65.00	71.50
31. Disconnection fee – meter set capacity less than or equal to 25m ³ /hr	100.00	110.00
32. Disconnection fee – meter set capacity greater than 25m ³ /hr	187.00	205.70
33. Disconnection fee (any) – wasted site visit	45.00	49.50
34. Basic permanent disconnection	747.00	821.70
35. Basic (urgent) permanent disconnection	981.00	1,079.10
36. Basic permanent disconnection – wasted site visit	168.00	184.80
37. Basic (urgent) permanent disconnection – wasted site visit	224.00	246.40
38. Complex permanent disconnection fee – individually priced by Evoenergy and passed through by ActewAGL Retail		
39. Request new gas meter – individually priced by Evoenergy and passed through by ActewAGL		
40. Request for service – hourly charge for non-standard retail initiated requests and queries	158.00	173.80
41. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
42. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
43. Late payment fee*	15.00	15.00
44. Dishonoured cheque fee*	5.00	5.00
45. Card reversal fee*	30.00	30.00
46. Direct debit reject fee*	1.09	1.09
47. Cheque refund fee – personal cheque	0.40	0.44
48. Cheque refund fee – bank cheque	15.00	16.50
49. Payment processing fee (% of payment made by debit or credit card)		0.5%
50. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after business bills paid on time for two years)		Up to 4.5 times the average monthly account

*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

CAPITAL REGION

	GST exclusive	GST inclusive
Service charges		
51. Special meter read	17.62	19.38
52. Wasted site visit for special meter reads	17.62	19.38
53. Disconnection – volume customer delivery points	87.05	95.76
54. Wasted site visit for disconnection – volume customer delivery points	47.67	52.44
55. Abolishment – standard residential connection meter where there are no current or anticipated redevelopment, renovation or other construction works	259.06	284.97
56. Abolishment – per standard residential connection meter where charge above is not applicable	1,244.13	1,368.54
57. All other abolishments individually priced		
58. Reconnection – volume customer delivery points	122.28	134.51
59. Wasted site visit for reconnections	122.28	134.51
60. Expedited reconnection (in addition to standard disconnection fee)	203.11	223.42
61. Wasted site visit for expedited reconnection (in addition to standard disconnection fee)	203.11	223.42
62. Request new gas meter – individually priced by Jemena and passed through by ActewAGL		
63. Hourly charge – non-standard user-initiated requests and queries	213.47	234.82
64. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
65. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
66. Late payment fee*	15.00	15.00
67. Dishonoured cheque fee*	5.00	5.00
68. Card reversal fee*	30.00	30.00
69. Direct debit reject fee*	1.09	1.09
70. Cheque refund fee – personal cheque	0.40	0.44
71. Cheque refund fee – bank cheque	15.00	16.50
72. Payment processing fee (% of payment made by debit or credit card)		0.5%
73. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after business bills paid on time for two years)		Up to 4.5 times the average monthly account

* GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

Customer enquiries

13 14 93

Postal address

ActewAGL GPO Box 366

Canberra ACT 2601

Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.