

NSW Standard plan electricity prices

**Schedule of charges
from 1 July 2026**

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Prices explained

Depending on the electricity plan you choose, you will see a combination of the following charges as applicable.

Supply charge	A fixed price per day.
Usage charge	A price per unit of usage (measured in kilowatt hours (kWh)) for the amount of electricity you use at your premises.
Demand charge	A charge for the maximum demand placed on the electricity network at your premises during the defined time period and measured in kW or kVA depending on the plan.

ESSENTIAL ENERGY NETWORK AREAS

NSW RESIDENTIAL PRICES

These electricity prices are set to be compliant with the comparison price set by the Australian Energy Regulator for the Essential Energy region. ActewAGL provides electricity to the following postcodes in the Essential Energy network area:

2536, 2537, 2545, 2546, 2548, 2549, 2550, 2551, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2594, 2611, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2720.

Plan	Unit	GST exclusive	GST inclusive	Time period <i>Australian Eastern Standard or Daylight Saving Time</i>
Home				
Supply charge	\$ per day	2.474698	2.722168	
All usage	\$/kWh	0.318230	0.350053	All day everyday.
Home Time-of-use Daytime Economy				
Supply charge	\$ per day	2.474698	2.722168	
Peak usage	\$/kWh	0.382898	0.421188	7am–10am and 3pm–10pm everyday.
Off-peak usage	\$/kWh	0.219498	0.241448	All other times.
Solar Sharer				
Supply charge	\$ per day	2.474698	2.722168	
Peak usage	\$/kWh	0.414270	0.455697	7am–10am and 3pm–10pm everyday
Off-peak usage	\$/kWh	0.250870	0.275957	10am–11am, 2pm–3pm and 10pm–7am everyday
Daytime economy – first 24 Kwh used per day	\$/kWh	0.000000	0.000000	11am–2pm everyday
Daytime economy – usage thereafter	\$/kWh	0.250870	0.275957	11am–2pm everyday

Plan	Unit	GST exclusive	GST inclusive	Time period <i>Australian Eastern Standard or Daylight Saving Time</i>
Controlled Load 1				
Supply charge	\$ per day	0.142368	0.156605	Available where load is separately metered and controlled by network operator. Available for 5–9 hours overnight on weekdays and extra hours on weekends except where the load is controlled by a timeclock
All usage	\$/kWh	0.180806	0.198887	
Controlled Load 2				
Supply charge	\$ per day	0.142368	0.156605	Available where load is separately metered and controlled by network operator. Available for 10–18 hours per day on weekdays and extra hours on weekends except where the load is controlled by a timeclock.
All usage	\$/kWh	0.217999	0.239799	

ESSENTIAL ENERGY NETWORK AREAS

NSW BUSINESS PRICES

Plan	Unit	GST exclusive	GST inclusive	Time period <i>Australian Eastern Standard or Daylight Saving Time</i>
Business				
Supply charge	\$ per day	3.687765	4.056542	
All usage	\$/kWh	0.366970	0.403667	All day everyday.
Business Time-of-use Daytime Economy				
Supply charge	\$ per day	3.687765	4.056542	
Peak usage	\$/kWh	0.396711	0.436382	7am–10am and 3pm–10pm everyday.
Off-peak usage	\$/kWh	0.246650	0.271315	All other times.
Controlled Load 1				
Supply charge	\$ per day	0.142368	0.156605	Available where load is separately metered and controlled by network operator. Available for 5–9 hours overnight on weekdays and extra hours on weekends except where the load is controlled by a timeclock.
All usage	\$/kWh	0.180806	0.198887	
Controlled Load 2				
Supply charge	\$ per day	0.142368	0.156605	Available where load is separately metered and controlled by network operator. Available for 10–18 hours per day on weekdays and extra hours on weekends except where the load is controlled by a timeclock.
All usage	\$/kWh	0.217999	0.239799	

ENDEAVOUR ENERGY NETWORK AREAS

NSW RESIDENTIAL PRICES

These electricity prices are set to be compliant with the comparison price set by the Australian Energy Regulator for the Endeavour Energy region. ActewAGL provides electricity to the areas within the following postcodes in the Endeavour Energy network area: 2535, 2538, 2539, 2540, 2541.

Plan	Unit	GST exclusive	GST inclusive	Time period <i>Australian Eastern Standard or Daylight Saving Time</i>
Home				
Supply charge	\$ per day	1.683045	1.851350	
All usage	\$/kWh	0.306611	0.337272	All day everyday.
Home Seasonal Time-of-use				
Supply charge	\$ per day	1.683045	1.851350	
High season peak usage	\$/kWh	0.423381	0.465719	4pm–8pm, business days, November to March.
Low season peak usage	\$/kWh	0.428526	0.471379	4pm–8pm, business days, April to October.
Off-peak usage	\$/kWh	0.112251	0.123476	10am to 2pm every day.
Shoulder usage	\$/kWh	0.324461	0.356907	All other times.
Solar Sharer				
Supply charge	\$ per day	1.683045	1.851350	
Peak usage	\$/kWh	0.443165	0.487482	4pm–8pm, working weekdays
Shoulder usage	\$/kWh	0.341182	0.375300	2pm–4pm and 8pm–10pm working weekdays; 2pm–10am weekends and public holidays
Off-peak usage	\$/kWh	0.128972	0.141869	10am–11am everyday
Daytime economy – first 24 Kwh used per day	\$/kWh	0.000000	0.000000	11am–2pm everyday
Daytime economy – usage thereafter	\$/kWh	0.128972	0.141869	11am–2pm everyday
Controlled Load 1				
Supply charge	\$ per day	0.126299	0.138929	Available where load is separately metered.
All usage	\$/kWh	0.187671	0.206438	
Controlled Load 2				
Supply charge	\$ per day	0.126299	0.138929	Available where load is separately metered.
All usage	\$/kWh	0.200783	0.220861	

ENDEAVOUR ENERGY NETWORK AREAS

NSW BUSINESS PRICES

Plan	Unit	GST exclusive	GST inclusive	Time period <i>Australian Eastern Standard or Daylight Saving Time</i>
Business				
Supply charge	\$ per day	2.219432	2.441375	
Usage for the first 328.7671kWh/day	\$/kWh	0.313816	0.345198	
Usage there after	\$/kWh	0.327972	0.360769	All day everyday.
Business Seasonal Time-of-use				
Supply charge	\$ per day	2.219432	2.441375	
High season peak usage	\$/kWh	0.451565	0.496721	4pm–8pm, business days, November to March.
Low season peak usage	\$/kWh	0.456710	0.502381	4pm–8pm, business days, April to October.
Off-peak usage	\$/kWh	0.129008	0.141909	10am to 2pm every day.
Shoulder usage	\$/kWh	0.352644	0.387908	All other times.
Controlled Load 1				
Supply charge	\$ per day	0.126299	0.138929	Available where load is separately metered.
All usage	\$/kWh	0.187671	0.206438	
Controlled Load 2				
Supply charge	\$ per day	0.126299	0.138929	Available where load is separately metered.
All usage	\$/kWh	0.200783	0.220861	

OTHER INFORMATION AND FEES

The following section applies to customers on either Residential or Business plans.

From time-to-time, you might be charged extra fees and charges. These vary depending on your contract type. If a government, regulator, network distributor or a metering provider applies, varies or introduces a fee, charge or tax, we may pass through all or part of this varied or new fee, charge or tax to you.

Distributor service charges

The following services will be charged as a pass through from the relevant electricity distributor (Essential Energy or Endeavour Energy). The charges listed below are the most common services requested by ActewAGL customers in NSW. Charges for services provided by the electricity distributor (in addition to the ones listed below) will also be passed through to you. For more information on distributor service charges please visit your distributor's website.

- Special meter read
- Meter test – business hours
- Supply of conveyancing information
- Controlled load conversions
- Disconnections site visit (only) business hours payment received
- Disconnection/de-energisation at meter box business hours
- Disconnection/de-energisation at pole top/pillar box business hours
- Rectification of illegal connection
- Reconnection outside business hours
- Site establishment per NMI.

MISCELLANEOUS FEES

	GST exclusive	GST inclusive
Service charges		
1. Late payment fee*	15.00	15.00
2. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
3. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
4. Manual reading service fee per read for smart meters (fee per read)	51.00	56.10
5. Dishonoured cheque fee*	5.00	5.00
6. Card reversal fee*	30.00	30.00
7. Direct debit reject fee*	1.09	1.09
8. Cheque refund fee – personal cheque	0.40	0.44
9. Cheque refund fee – bank cheque	15.00	16.50

*GST not applicable

Note: Distributor fees not listed above will be on-charged to the customer. Complex jobs may require a quotation from the network operator.

Comparison price set by the Australian Energy Regulator (AER)

What do these regulated prices for standard contracts mean for the average customer?

To enable customers to compare electricity costs electricity retailers are required to tell residential and small business customers how electricity plan prices compare to the comparison price set by the AER. The comparison price is a calculation of what a representative customer on a standing offer would pay for their electricity per year. A representative customer is someone who uses the average annual amount of electricity for a household or small business as determined by the AER, which varies by distribution area. Your electricity costs may be significantly different depending on your own actual usage.

Comparison of ActewAGL standard contract prices to the comparison price set by the AER – Essential Energy region

Tariff type	Average annual usage (kWh)	Annual cost based on average usage (incl. GST)	Comparison to comparison price
Home	4,600	\$2,604	Equal to
Home TOU Daytime Economy	4,600	\$2,530	Equal to
Solar Sharer	4,600	\$2,530	Equal to
Business	10,000	\$5,517	Equal to
Business TOU Daytime Economy	10,000	\$4,919	Equal to

Comparison of ActewAGL standard contract prices to the comparison price set by the AER – Endeavour Energy region

Tariff type	Average annual usage (kWh)	Annual cost based on average usage (incl. GST)	Comparison to comparison price
Home	4,900	\$2,328	Equal to
Home Seasonal TOU	4,900	\$2,320	Equal to
Solar Sharer	4,900	\$2,320	Equal to
Business	10,000	\$4,343	Equal to
Business Seasonal TOU	10,000	\$4,326	Equal to

Payment assistance

ActewAGL offers a range of flexible payment options. If you would like information on these, or to see if you are eligible for hardship assistance through the ActewAGL Staying Connected Program, call **13 14 93**.

Further information about hardship assistance can be obtained from the Electricity and Water Ombudsman of NSW (EWON) by calling **1800 246 545**.

Customer enquiries

13 14 93

Postal address

ActewAGL GPO Box 366
Canberra ACT 2601

Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.