

NSW Standard plan natural gas prices

**Schedule of charges from
1 July 2025**

NSW Standard plan natural gas prices

Schedule of charges from 1 July 2025.

Prices explained

Depending on the gas plan you choose, you will see a combination of the following charges as applicable.

Supply charge	A fixed price per day charge for the supply of gas to your premises.
Usage charge	A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

QUEANBEYAN AND BUNGENDORE REGION

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	\$/day	0.790000	0.869000
Usage rates:			
• First 41.0959 MJ/day	\$/MJ	0.045000	0.049500
• Next 442.1918 MJ/day	\$/MJ	0.039500	0.043450
• Next 1489.3151 MJ/day	\$/MJ	0.034000	0.037400
• Thereafter	\$/MJ	0.033000	0.036300

SMALL BUSINESS PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	\$/day	1.080000	1.188000
Usage rates:			
• First 41.0959 MJ/day	\$/MJ	0.040400	0.044440
• Next 442.1918 MJ/day	\$/MJ	0.036500	0.040150
• Next 1489.3151 MJ/day	\$/MJ	0.034800	0.038280
• Thereafter	\$/MJ	0.033600	0.036960

SHOALHAVEN REGION

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	\$/day	1.040000	1.144000
All usage	\$/MJ	0.040000	0.044000

SMALL BUSINESS PRICES

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	\$/day	1.220000	1.342000
Usage rates:			
• First 821.918 MJ/day	\$/MJ	0.042000	0.046200
• Thereafter	\$/MJ	0.036100	0.039710

CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

RESIDENTIAL PRICES

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	\$/day	0.760000	0.836000
Usage rates:			
• First 20.7123 MJ/day	\$/MJ	0.049600	0.054560
• Next 20.3836 MJ/day	\$/MJ	0.036450	0.040095
• Next 49.3151 MJ/day	\$/MJ	0.035000	0.038500
• Next 2,654.7945 MJ/day	\$/MJ	0.034800	0.038280
• Next 10,964.3836 MJ/day	\$/MJ	0.034800	0.038280
• Thereafter	\$/MJ	0.034800	0.038280

SMALL BUSINESS PRICES (EFFECTIVE FROM 6 AUGUST 2025)

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	\$/day	0.870000	0.957000
Usage rates:			
• First 20.7123 MJ/day	\$/MJ	0.052500	0.057750
• Next 20.3836 MJ/day	\$/MJ	0.037300	0.041030
• Next 49.3151 MJ/day	\$/MJ	0.037100	0.040810
• Next 2,654.7945 MJ/day	\$/MJ	0.036900	0.040590
• Next 10,964.3836 MJ/day	\$/MJ	0.035500	0.039050
• All additional (\$/MJ)	\$/MJ	0.031658	0.034824

MISCELLANEOUS FEES AND CHARGES

QUEANBEYAN AND BUNGENDORE

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	13.39	14.73
2. Reconnection fee – residential	59.74	65.71
3. Reconnection fee – business	75.19	82.71
4. Disconnection fee – residential	177.16	194.88
5. Disconnection fee – business	246.17	270.79
6. Decommissioning and meter removal – residential	909.49	1000.44
7. Decommissioning and meter removal – business	1669.63	1836.59
8. Network request for service – residential (charge per hour)	134.93	148.42
9. Network request for service – business (charge per hour)	134.93	148.42
10. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
11. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
12. Late payment fee*	15.00	15.00
13. Dishonoured cheque fee*	5.00	5.00
14. Card reversal fee*	30.00	30.00
15. Direct debit reject fee*	1.09	1.09
16. Cheque refund fee – personal cheque	0.40	0.44
17. Cheque refund fee – bank cheque	15.00	16.50
18. Payment processing fee (% of payment made by debit or credit card)		0.5%
19. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after business bills paid on time for two years)		Up to 4.5 times the average monthly account

*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

SHOALHAVEN

	GST exclusive	GST inclusive
Service charges		
20. Special meter read	13.39	14.73
21. Reconnection fee – residential	59.74	65.71
22. Reconnection fee – business	75.19	82.71
23. Disconnection fee – residential	177.16	194.88
24. Disconnection fee – business	246.17	270.79
25. Decommissioning and meter removal – residential	909.49	1000.44
26. Decommissioning and meter removal – business	1669.63	1836.59
27. Network request for service – residential (charge per hour)	134.93	148.42
28. Network request for service – business (charge per hour)	134.93	148.42
29. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
30. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
31. Late payment fee*	15.00	15.00
32. Dishonoured cheque fee*	5.00	5.00
33. Card reversal fee*	30.00	30.00
34. Direct debit reject fee*	1.09	1.09
35. Cheque refund fee – personal cheque	0.40	0.44
36. Cheque refund fee – bank cheque	15.00	16.50
37. Payment processing fee (% of payment made by debit or credit card)		0.5%
38. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after business bills paid on time for two years)		Up to 4.5 times the average monthly account

*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

CAPITAL REGION

	GST exclusive	GST inclusive
Service charges		
1. Special meter read	17.51	19.26
2. Wasted site visit for special meter reads	17.51	19.26
3. Disconnection – volume customer delivery points	86.52	95.17
4. Wasted site visit for disconnection – volume customer delivery points	47.38	52.12
5. Abolishment – standard residential connection meter where there are no current or anticipated redevelopment, renovation or other construction works	257.50	283.25
6. Abolishment – per standard residential connection meter where charge above is not applicable	1236.62	1360.28
7. All other abolishments individually priced		
8. Reconnection – volume customer delivery points	121.54	133.69
9. Wasted site visit for reconnections	121.54	133.69
10. Expedited reconnection (in addition to standard disconnection fee)	201.88	222.07
11. Wasted site visit for expedited reconnection (in addition to standard disconnection fee)	201.88	222.07
12. Hourly charge – non-standard user-initiated requests and queries	212.18	233.40
13. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
14. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
15. Late payment fee*	15.00	15.00
16. Dishonoured cheque fee*	5.00	5.00
17. Card reversal fee*	30.00	30.00
18. Direct debit reject fee*	1.09	1.09
19. Cheque refund fee – personal cheque	0.40	0.44
20. Cheque refund fee – bank cheque	15.00	16.50
21. Payment processing fee (% of payment made by debit or credit card)		0.5%
22. Security deposit		
Residential (refund after residential bills paid on time for one year)		Up to 1.5 times the average quarterly account
Business (refund after business bills paid on time for two years)		Up to 4.5 times the average monthly account

* GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

Customer enquiries

13 14 93

Postal address

ActewAGL GPO Box 366

Canberra ACT 2601

Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.