

ACT Standard plan natural gas prices

**Schedule of charges
from 1 July 2024**

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Prices explained

Depending on the gas plan you choose, you will see a combination of the following charges as applicable.

Supply charge	A fixed price per day charge for the supply of gas to your premises.
Usage charge	A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

Residential prices

Plan	Unit	GST exclusive	GST inclusive
Home			
Supply charge	\$/day	0.760000	0.836000
Usage rates:			
• First 41.0959 MJ/day	\$/MJ	0.050000	0.055000
• Next 442.1918 MJ/day	\$/MJ	0.042200	0.046420
• Next 1489.3151 MJ/day	\$/MJ	0.036000	0.039600
• Thereafter	\$/MJ	0.032600	0.035860

Small business prices

Plan	Unit	GST exclusive	GST inclusive
Business			
Supply charge	\$/day	1.470000	1.617000
Usage rates:			
• First 41.0959 MJ/day	\$/MJ	0.039500	0.043450
• Next 442.1918 MJ/day	\$/MJ	0.038300	0.042130
• Next 1489.3151 MJ/day	\$/MJ	0.037200	0.040920
• Thereafter	\$/MJ	0.036500	0.040150

MISCELLANEOUS FEES AND CHARGES

ACT REGION	GST exclusive	GST inclusive
Service charges		
1. Special meter read	13.39	14.73
2. Reconnection fee – residential	58.71	64.58
3. Reconnection fee – business	73.13	80.44
4. Disconnection fee – residential	173.04	190.34
5. Disconnection fee – business	239.99	263.99
6. Decommissioning and meter removal – residential	887.86	976.65
7. Decommissioning and meter removal – business	1630.49	1793.54
8. Network request for service – residential (charge per hour)	131.84	145.02
9. Network request for service – business (charge per hour)	131.84	145.02
10. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
11. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges		
12. Late payment fee*	15.00	15.00
13. Dishonoured cheque fee*	5.00	5.00
14. Card reversal fee*	30.00	30.00
15. Direct debit reject fee*	1.09	1.09
16. Cheque refund fee – personal cheque	0.40	0.44
17. Cheque refund fee – bank cheque	15.00	16.50
18. Payment processing fee (% of payment made by debit or credit card)		0.5%

*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

Customer enquiries

13 14 93

Postal address

ActewAGL GPO Box 366

Canberra ACT 2601

Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.