



Weston Energy was a provider of retail gas services to customers in the ACT, NSW, QLD and SA, however recently ceased trading as it was no longer able to meet its obligations in the market.

As a result, the Australian Energy Market Operator has suspended Weston Energy from continuing to provide retail gas services to customers.

If you have been impacted by Weston Energy's failure in the market and you are a:

- **Small customer** (using under 1 TJ per annum) transferred to ActewAGL, as a result of a Retailer of Last Resort (RoLR) event, you will automatically be placed on ActewAGL's standard retail contract. From there, our team will be in touch to ensure you're on the most competitive energy plan for your usage profile.
- **Large customer** (using more than 1 TJ per annum) transferred to ActewAGL as a result of a Retailer of Last Resort (RoLR) event, you will automatically be placed on a deemed large customer retail arrangement. From there, your dedicated Account Manager will be in touch to discuss your large market customer arrangements.

You are in safe hands with ActewAGL, your leading local energy provider. Our customer care team is based in Canberra and we have a range of options to provide you with the support you need.

For more information, please email [business.sales@actewagl.com.au](mailto:business.sales@actewagl.com.au)