

Contact us

Customer enquiries

13 14 93 - electricity, water, sewerage and other services

13 18 86 - natural gas

24 hours

Emergencies and faults

13 10 93 - electricity

13 11 93 - water, sewerage and stormwater

13 19 09 - natural gas

24 hours

Postal address

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Canberra ACT 2601

Language assistance

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

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Tips have been sourced from the Home Energy Advice Team, which is funded by the ACT Government to provide free, independent, expert advice to improve energy efficiency, Monergy - an ACT Government energy efficiency campaign - and the CSIRO Home Energy Saving Handbook by Wright, Osman and Ashworth, published by Macmillan Australia, \$29.99.



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Energy-saving tips

How to save energy in and
around the home



Let's power ahead. **ActewAGL**
Always.

Save energy, money and help the environment

From heating and cooling to washing and drying, there are so many ways you can save energy around your home.

By reducing the amount of energy you use, not only will you save money, but you will also help reduce the amount of greenhouse gas emissions associated with the generation of energy from fossil fuels.

The following tips are easy to implement and can be applied to nearly any home with minimal impact on lifestyle.



Summer

During summer

- If you are going on holidays, switch off your hot water system and other major appliances.
- Try opening your house up in the evening to let in the cool night air and shut all windows and doors during the day to keep out the afternoon heat (HEAT).
- To enable airconditioners to run more efficiently, keep air filters clean and outside units clear from obstructions.
- Limit the use of your clothes dryer – take advantage of the warmer days and hang your clothes outside.
- Blocking the sun before it strikes your glass could save you up to \$100 per year in cooling costs (Monergy).
- Fans can be a cheap, low-energy way of moving cool or warm air around the home. The stream of air blowing over someone in a room can reduce the temperature of the air around them by 2° to 3°C (CSIRO).



During winter

- Installing good-quality and well-fitted curtains with pelmets and blinds can save you up to 10 per cent on your heating bills (HEAT).
- Take advantage of free warmth from the sun by opening your curtains on sunny days.
- Try heating less space by shutting off rooms that you don't want to heat (HEAT).
- Cracks and gaps in houses can account for 10 to 15 per cent of heat loss. Save energy by sealing up gaps and install draught excluders under doors, soft rubber weather strips around windows, and seal around skirting and architraves (HEAT).
- With the use of good insulation in your roof, walls and floors you can save up to \$100 every year (Monergy).



All year round

- By installing compact fluorescent light bulbs (CFLs) households could save \$30 to \$70 over the lifetime of the bulb. When using CFL bulbs it is important that they are disposed of correctly. Visit www.tams.act.gov.au for more information (HEAT).
- Compact fluorescent light bulbs use only 25 per cent of energy to produce the same amount of light as incandescent lights and last up to eight times longer than other conventional lighting (HEAT).
- Avoid using your dishwasher, washing machine or clothes dryer if only half-filled, or use the half-load or economy mode.
- In the kitchen, use the smallest pots and pans possible – it takes less energy to heat them.
- Standby power can cost a typical Australian household \$50 to \$100 per year. Reduce costs by turning appliances off at the power point (Monergy).
- Turn off a second fridge that's not being used. An extra fridge can cost over \$100 a year to run (Monergy).
- To save electricity and water only fill the kettle with the amount of water you need.
- Every degree can reduce your costs by 10 per cent. If you need to heat or cool your home, keep within these optimum temperatures – heat to 18° to 20° in winter and cool to 24° to 25° in summer (HEAT).



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