# Other information

The following information relates to NSW electricity charges from 1 July 2012, and new connections or existing customers entering a new negotiated contract after 1 July 2012.

- The **discount** as part of your negotiated electricity contract will be applied to the applicable electricity pricing plan. These plans are valid at the time of printing and are subject to change.
- Applicable **times for off peak** or **time of use charges** are defined by your local distributor.
- ActewAGL provides electricity to the **selected network areas** within the following postcodes: **Essential Energy** 2536, 2537, 2545, 2546, 2548, 2549, 2550, 2551, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2594, 2611, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2720. **Endeavour Energy** 2535, 2538, 2539, 2540, 2541.

# NSW electricity schedule of miscellaneous fees and charges 2012-13

| All NSW network areas | exc GST | inc GST |
|---|---|---|
| Special meter reading | $44.00 | $48.40 |
| Meter test business hours | $73.00 | $80.30 |
| Meter inspect business hours | $73.00 | $80.30 |
| Supply of conveyancing information desk inquiry* | $37.00 | $37.00 |
| Supply of conveyancing information field visit* | $73.00 | $73.00 |
| Off-peak conversion business hours | $59.00 | $64.90 |
| Disconnection site visit (only) business hours payment received | $44.00 | $48.40 |
| Disconnection/de-energisation at meter box business hours | $88.00 | $96.80 |
| Disconnection/de-energisation at pole top/ pillar box business hours | $148.00 | $162.80 |
| Rectification of illegal connection | $221.00 | $243.10 |
| Reconnection outside business hours | $95.00 | $104.50 |
| For establishment of a new customer account | $31.36 | $34.50 |
| Disconnection notification fee (for late payment) | $14.55 | $16.00 |
| Dishonoured cheque and credit card reversal (administration charge) | | |
| The greater of: | $14.55 per account | $16.00 per account |
| | $32.73 per cheque or reversal | $36.00 per cheque or reversal |
| Direct debit reject (administration charge) | $8.18 per reject | $9.00 per reject |
| Refund (administration charge other than first in a 12-month period) | $27.27 per refund | $30.00 per refund |

**GST not applicable.*

AA0712/02 AA1017

# actewagl.com.au

## Customer enquiries

13 14 93 – electricity
13 18 86 – natural gas

## Emergencies and faults

Customers in NSW should contact their local distributor with any emergencies or faults.

## Postal address

ActewAGL
GPO Box 366
Canberra ACT 2601

## Language assistance

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quí vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50
24 hours

ActewAGL Retail ABN 46 221 314 841 a partnership of ACTEW Retail Ltd
ABN 23 074 371 207 and AGL ACT Retail Investments Pty Ltd ABN 53 093 631 586.

# NSW electricity charges

For negotiated contracts commencing after 1 July 2012

# NSW residential electricity schedule of charges 2012-13

## Essential Energy network areas (formerly Country Energy)

These charges apply to residential supply addresses in selected Essential Energy network areas.

### Residential

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Supply charge | ¢ per day | 125.480 | 138.028 |
| Supply charge with Off-Peak 1 | ¢ per day | 136.880 | 150.568 |
| Supply charge with Off-Peak 2 | ¢ per day | 137.790 | 151.569 |
| Supply charge with Off-Peak 1 and Off-Peak 2 | ¢ per day | 149.190 | 164.109 |
| All kWh | ¢/kWh | 31.290 | 34.419 |
| Off-Peak 1 consumption | ¢/kWh | 12.290 | 13.519 |
| Off-Peak 2 consumption | ¢/kWh | 18.290 | 20.119 |

### Residential time of use

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Supply charge | ¢ per day | 125.480 | 138.028 |
| Supply charge with Off-Peak 1 | ¢ per day | 136.880 | 150.568 |
| Supply charge with Off-Peak 2 | ¢ per day | 137.790 | 151.569 |
| Peak consumption | ¢/kWh | 34.890 | 38.379 |
| Shoulder consumption | ¢/kWh | 34.890 | 38.379 |
| Off-Peak consumption | ¢/kWh | 17.370 | 19.107 |
| Off-Peak 1 consumption | ¢/kWh | 12.290 | 13.519 |
| Off-Peak 2 consumption | ¢/kWh | 18.290 | 20.119 |

## Endeavour Energy network areas (formerly Integral Energy)

These charges apply to residential supply addresses in the selected Endeavour Energy network areas.

### Residential

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Supply charge | ¢ per day | 69.140 | 76.054 |
| Supply charge with Off-Peak 1 | ¢ per day | 73.860 | 81.246 |
| Supply charge with Big Blue | ¢ per day | 73.860 | 81.246 |
| Supply charge with Off-Peak 2 | ¢ per day | 73.860 | 81.246 |
| Consumption for the first 1750 kWh per quarter | ¢/kWh | 24.250 | 26.675 |
| Consumption thereafter | ¢/kWh | 27.110 | 29.821 |
| Off-Peak 1 consumption | ¢/kWh | 8.470 | 9.317 |
| Big Blue consumption | ¢/kWh | 8.470 | 9.317 |
| Off-Peak 2 consumption | ¢/kWh | 13.190 | 14.509 |

### Residential time of use

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Supply charge | ¢ per day | 89.140 | 98.054 |
| Supply charge with Off-Peak 1 | ¢ per day | 93.860 | 103.246 |
| Supply charge with Big Blue | ¢ per day | 93.860 | 103.246 |
| Supply charge with Off-Peak 2 | ¢ per day | 93.860 | 103.246 |
| Peak consumption | ¢/kWh | 35.370 | 38.907 |
| Shoulder consumption | ¢/kWh | 27.130 | 29.843 |
| Off-Peak consumption | ¢/kWh | 13.670 | 15.037 |
| Off-Peak 1 consumption | ¢/kWh | 8.470 | 9.317 |
| Big Blue consmption | ¢/kWh | 8.470 | 9.317 |
| Off-Peak 2 consumption | ¢/kWh | 13.190 | 14.509 |

# NSW commercial electricity schedule of charges 2012-13

## Essential Energy network areas (formerly Country Energy)

These charges apply to non-residential supply addresses in the selected Essential Energy network areas.

### General Supply

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Supply charge | ¢ per day | 151.990 | 167.189 |
| Supply charge with Off-Peak 1 | ¢ per day | 163.390 | 179.729 |
| Supply charge with Off-Peak 2 | ¢ per day | 164.300 | 180.730 |
| All kWh | ¢/kWh | 36.180 | 39.798 |
| Off-Peak 1 consumption | ¢/kWh | 12.290 | 13.519 |
| Off-Peak 2 consumption | ¢/kWh | 18.290 | 20.119 |

### General supply time of use for supply addresses consuming less than 100 MWh pa

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Supply charge | ¢ per day | 433.730 | 477.103 |
| Peak energy | ¢/kWh | 31.930 | 35.123 |
| Shoulder energy | ¢/kWh | 31.930 | 35.123 |
| Off-Peak energy | ¢/kWh | 18.750 | 20.625 |

### General supply time of use for supply addresses consuming more than 100 MWh pa

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Supply charge | ¢ per day | 746.850 | 821.535 |
| Peak energy | ¢/kWh | 31.930 | 35.123 |
| Shoulder energy | ¢/kWh | 31.930 | 35.123 |
| Off-Peak energy | ¢/kWh | 18.750 | 20.625 |

## Endeavour Energy network areas (formerly Integral Energy)

These charges apply to non-residential supply addresses in the selected Endeavour Energy network areas.

### General supply

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Access charge | ¢ per day | 86.280 | 94.908 |
| Access charge with Off-Peak 1 | ¢ per day | 91.000 | 100.100 |
| Access charge with Off-Peak 2 | ¢ per day | 91.000 | 100.100 |
| Consumption for the first 2500 kWh per quarter | ¢/kWh | 22.750 | 25.025 |
| Consumption thereafter | ¢/kWh | 24.700 | 27.170 |
| Off-Peak 1 consumption | ¢/kWh | 8.470 | 9.317 |
| Off-Peak 2 consumption | ¢/kWh | 13.190 | 14.509 |

### General supply time of use

| Electricity | Unit | exc GST | inc GST |
|---|---|---|---|
| Access charge | ¢ per day | 91.840 | 101.024 |
| Peak energy | ¢/kWh | 33.390 | 36.729 |
| Shoulder energy | ¢/kWh | 27.130 | 29.843 |
| Off-Peak energy | ¢/kWh | 13.390 | 14.729 |