ActewAGL Home Efficiency Makeover Competition.

Terms and conditions

By entering ActewAGL's Home Efficiency Makeover competition you could WIN your choice of an energy efficiency package for your home up to the value of $4,000.

If the entire value of the selected package is not spent, the balance will not be refunded or transferred. The prize is not transferable, not exchangeable and cannot be redeemed for cash.

The winner may choose one (1) of the following packages:

- **Whitegoods** up to the value of $3,000 (RRP), from which the winner can select any one or combination of the following: any minimum four-star dishwasher; any minimum four-star refrigerator; any minimum four and a half-star front-loading washing machine; and any microwave from Harvey Norman, located on Ipswich Street (corner of Barrier Street), Fyshwick, ACT 2609. Package includes delivery and excludes installation.
- **Heating, hot water and cooling voucher** up to the value of $4,000 (RRP), redeemable towards any electric or natural gas stocked appliance installed by the ActewAGL Energy Shop. ActewAGL Energy Shops are located at 100 Gladstone Street Fyshwick, 171 Lovell Street Young, 392 Auburn Street Goulburn or 174 Princes Highway Nowra.

Competition commences 9.00am on Saturday 11 February 2012 at 9.00am and closes at 4.00pm on Sunday 26 February 2012. One competition entry per person and is open to ActewAGL customers over 18 years of age. To enter the competition entrants must complete a competition entry form and place it in the barrel at the following locations:

- ActewAGL tradestand at the National Multicultural Festival located on City Walk, Civic from 11 to 12 February 2012.
- ActewAGL tradestand at the ActewAGL Canberra Show located at EPIC within the Badawang Pavilion, Mitchell from 24 to 26 February 2012.

The winner will be drawn at ActewAGL House, 40 Bunda Street, Canberra City, on Tuesday 6 March 2012 at 10.00am. The winner will be contacted by telephone on the day of the draw, notified in writing and announced in The Canberra Times public notices section on Saturday 10 March 2012. In the event the prize is unclaimed, a re-draw will take place at ActewAGL House, 40 Bunda Street, Canberra City, on 12 June 2012 at 10.00am. The winner of the re-draw will be notified in writing and announced in The Canberra Times public notices section on Saturday 16 June 2012.

When calculating the value of the item, the recommended retail price will be used, unless the item is on sale, in which case the discounted price can be used to give the winner most benefit.

If a winner does not fully claim their prize by Friday 1 June 2012, unclaimed portions will be forfeited and cash will not be awarded in lieu of prize.

Prize must be taken as stated and no compensation will be payable if the winner is unable to use the prize as stated. The prize cannot be transferred to any other person.

If the prize (or any part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize equal value.

The winner consents to the use of their first name, surname, suburb and state of residence for promotional and marketing purposes and notifying prize suppliers.

The Promoter will collect personal information in order to conduct the Promotion and all entries submitted become the property of the Promoter. Entries will not be returned to any entrant and may be used to update customers contact details within ActewAGL systems and will be treated in accordance with the ActewAGL privacy policy.

The Promoter shall not be liable for any loss suffered or sustained in connection with the prize except for liability which cannot be excluded by law.

All amounts include GST unless otherwise stated.

Employees of ActewAGL and its partners, ACTEW Corporation, AGL Energy, Jemena, and, and immediate families, are ineligible to enter the competition.

The Promoter is ActewAGL Retail ABN 46 221 314 841, located at 40 Bunda Street, Canberra City, ACT 2600, telephone 13 14 93.

Authorised under ACT permit number TP12/00019 and NSW permit number LTPS/12/12662.