# Water and sewerage

Schedule of charges from 1 July 2011





# Schedule of charges for water and sewerage from 1 July 2011

The following charges are payable from 1 July 2011 for, or in connection with, the provision of water services and sewerage services. This schedule includes miscellaneous fees and charges associated with these services.

Annual charges for water services and sewerage services are billed quarterly.

GST does not apply to water services and sewerage services unless otherwise stated.

	Description	Charge
1	Sewerage charges	
1.1	For the supply of sewerage services to a Class 1 parcel of land	\$555.39 pa
1.2	For the supply of sewerage services to:  1. each residential unit contained in a building or buildings erected on a Class 2 parcel of land  2. common property that is classified as a Class 2 parcel of land	\$555.39 pa
1.3	For the supply of sewerage services to each residential unit contained in a building erected on a Class 3 parcel of land which is, on the first day of a financial year, held under a weekly or fortnightly tenancy from the Territory	\$555.39 pa
1.4	For the supply of sewerage services to a Class 4 parcel of land	\$555.39 pa
	together with, for each flushing cistern or flush valve situated on the parcel of land in excess of two flushing cisterns or flush valves	\$271.58 pa
1.5	For the supply of sewerage services to a Class 5 parcel of land together with,	\$555.39 pa
1.6	for each flushing cistern or flush valve situated on the parcel of land in excess of two flushing cisterns or flush valves Unconnected charge Where sewerage services are available but not	\$543.15 pa
	connected to a parcel of land	\$555.39 pa

#### 2 Sewerage services charging categories Classes of parcels of land for the provision of sewerage services

For the purpose of this section, a "subsidiary building" is a building that is only used for purposes connected with the use of the main building.

#### 2.1 Class 1 (single residential)

This category applies to a parcel of land where sewerage services are supplied to:

- a single residential dwelling, and no other building is erected on the land; or
- a single residential dwelling containing only a house and a flat, and no other building is erected on the land; or
- land where more than one building is erected, and one is a single residential dwelling and any other buildings are subsidiary buildings; or
- land where more than one building is erected, and one is a single residential dwelling containing only a house and a flat, and any other buildings are subsidiary buildings.

This category does not apply to Class 3 land.

#### 2.2 Class 2 (multiple residential)

This category applies to a parcel of land where:

- the parcel is held under a Crown lease from the Commonwealth; and
- (b) sewerage services are supplied to:
  - a building containing more than one residential dwelling, but no other building is erected on the land; or
  - two or more buildings, each of which contains a residential dwelling or dwellings, and no other buildings are erected on the land; or
  - a building containing more than one residential dwelling, or two or more buildings each of which contains a residential dwelling or dwellings; and another building or buildings that are subsidiary buildings.

This category does not apply to Class 3 land.

#### 2.3 Class 3 (Commonwealth-owned residential)

This category applies to a parcel of land where sewerage services are supplied to a building containing residential dwellings owned by the Commonwealth on Territory land.

#### 2.4 Class 4 (special category)

This category applies to a parcel of land where sewerage services are supplied to:

 a church, hospital, benevolent institution or charitable institution, and no other building is erected on the land

- (b) any of two or more buildings erected on a parcel of land, one of which comes within Class 3, and any others are subsidiary buildings
- (c) land leased from the Commonwealth that is occupied by, or used in connection with, a school that is registered (or provisionally registered) under the *Education Act 2004*, including grounds belonging to, or used in connection with, such as a school.

#### 2.5 Class 5 (general)

This category applies to the supply of sewerage services to all other parcels of land (including to the Australian National University and the University of Canberra).

#### 2.6 Unit titles

- (a) A unit is a Class 1 parcel of land if the Crown lease provides that the unit shall be used for residential purposes only.
- (b) The common property, where it comprises a separate parcel of land, is a Class 2 parcel of land if the Crown lease of each of the units provides that they are to be used for residential purposes only.
- (c) A unit is a Class 5 parcel of land if the Crown lease provides that the unit is to be used for a purpose other than residential purposes.
- (d) The common property, where it comprises a separate parcel of land, is a Class 5 parcel of land if the Crown lease of any of the units provides that they are to be used for a purpose other than residential purposes.

Where a parcel of land is sub-divided into units and common property rights under the *Unit Titles Act 2001* or the *Community Title Act 2001*:

- (i) each unit comprises a separate parcel of land; and
- (ii) each common property comprises a separate parcel of land, but only while sewerage services are supplied to it.

### Description Charge

#### 3 Water charges References to supply include "or availability of supply"

3.1 Where water services are provided to any class of chargeable land in a meter reading period that ends after 30 June, the supply charge will be at the rate applicable at the time the meter is read. Consumption on and from 1 July 2011 will be charged at the 2011-12 rates. Consumption prior to 1 July 2011 will be charged at the 2010-11 rates.

	Description	Charge
3.2	Standard	
	The standard charge shall be:	
	<ul> <li>a supply charge to each parcel of land</li> </ul>	\$95.63 pa
	<ul> <li>and for the first 0.548 kilolitres supplied on average per day of the billing period</li> </ul>	\$2.33 per kL
	<ul> <li>plus, for all water supplied in excess of 0.548 kilolitres on average per day of the billing period</li> </ul>	\$4.66 per kL
	<ul> <li>or in a case of water supplied to a school or church or ecclesiastical establishment, for all water supplied in excess of 0.548 kilolitres on average per day of the billing period</li> </ul>	\$2.33 per kL
3.3	Multiple domestic	
	The multiple domestic charge shall be:	
	<ul> <li>a supply charge to each residential unit</li> </ul>	\$95.63 pa
	Plus, in respect of each residential unit:	
	<ul> <li>for the first 0.548 kilolitres of water supplied on average per day of the billing period</li> </ul>	\$2.33 per kL
	<ul> <li>and for all water supplied in excess of 0.548 kilolitres on average per day of the billing period</li> </ul>	\$4.66 per kL
3.4	Units and common property	
	The units and common property charge shall be:	
	<ul> <li>a supply charge to each unit</li> </ul>	\$95.63 pa
	Plus, for each unit and the common property	
	<ul> <li>for the first 0.548 kilolitres of water supplied on average per day of the billing period</li> </ul>	\$2.33 per kL
	<ul> <li>and for all water supplied in excess of 0.548 kilolitres on average per day of the billing period</li> </ul>	\$4.66 per kL
3.5	Unmetered charge	
	The unmetered charge for each parcel of land shall be	\$503.38 pa
3.6	Unconnected charge	
	The unconnected charge for each parcel of land shall be	\$95.63 pa
3.7	The charge for the sale of water from an ACTEW	
	Corporation main other than through a meter or to a parcel of land shall be	\$4.66 per kL
3.8	Supply of water through a metered hydrant standpipe	\$4.66 per kL

#### 4 Water charging categories

The charging categories under 4.1, 4.2 and 4.3 are for land that is both connected to the water supply network and metered.

#### 4.1 Standard charge

This charge applies to a parcel of land with a single residential dwelling, business premises, a school, church, ecclesiastical

establishment, the Australian National University, the University of Canberra and any other parcels of land not covered by the other categories.

#### 4.2 Multiple domestic charge

This charge applies to a parcel of land with more than one residential unit (for example, flats, dual occupancy or multiple residential buildings), other than unit title and community title developments. For billing purposes, water consumption is averaged across the number of residential units.

#### 4.3 Units and common property charge

This charge applies to each unit and common property in a unit title or community title development.

#### 4.4 Unmetered charge

This charge applies to a parcel of land that is connected to the water supply network, but which is not metered.

#### 4.5 Unconnected charge

This charge applies to a parcel of land that is not connected to the water supply network, but where water supply infrastructure has been installed and is available to supply water to the land.

#### 4.6 Short tenancy charge

Where a parcel of land is held under a monthly or quarterly tenancy from the Territory, the relevant charge shall be apportioned on a pro-rata basis according to the proportion of the year for which the customer has held the tenancy.

#### Miscellaneous fees and charges

	Description	Charge
5	Fees	
5.1	Fee for a special reading of a water meter	\$35.00
5.2	Fee for testing a standard 20 mm water meter. Notes:	
	1. Testing fees for meters larger than 20mm are by individual quote.	
	2. Meter testing fees are refundable where a	
	test shows a meter to be defective as defined in the Water Metering Code.	\$234.00
5.3	.3 Fee payable upon request for a certificate showing the amount of charges payable in respect of a quantity of water or of a parcel of land	
5.4	5.4 Attendance (debt collection or disconnection/ restriction):	
	<ul> <li>first visit in a twelve-month period (in office hours)</li> </ul>	\$56.00
	<ul><li>within a year of a previous visit (in office hours)</li></ul>	\$76.00

	Description	Charge
5.5	Reconnection fee (following disconnection/	
	restriction for non payment)	\$53.00
6	Work as executed drawings	
6.1	Work as executed drawings resubmission fee (for the third and any subsequent submission of drawings that have already been rejected twice as incorrect or not compliant with standards)	\$560.00
6.2	Work as executed drawings non-compliance fee (for drawings that are submitted and do not comply with ActewAGL electronic file standards)	\$280.00

		GST-exclusive rate	GST-inclusive rate
7	Charges		
7.1	Dishonoured cheque and credit card reversal (admin charge). The greater of	\$13.64 per account or \$31.82 per cheque or reversal	\$15.00 per account or \$35.00 per cheque or reversal
7.2	Direct debit reject	\$8.18 per reject	\$9.00 per reject

#### **Account payments**

The due date for payments of water and sewerage service charges shall be the date shown as the due date for payment on the notice issued to the person liable to pay the charges.

#### Interest

Where the person liable for charges fails to pay by the due date, and the amount remains unpaid for a further 14 days, ACTEW Corporation may levy interest at the prescribed rate on the amount outstanding for each month or part of a month that the amount remains unpaid, computed from the day on which the charges became due for payment.

The amount of interest computed and levied will be included on the next account issued to the person liable to pay the charges.

#### Payment assistance

ActewAGL offers a range of flexible payment options. If you would like information on these or if you need payment assistance, call us on 13 14 93. If you are having difficulty paying your account and ActewAGL is unable to assist, you may also apply to the ACT Civil and Administrative Tribunal (ACAT), telephone 6207 7740, for assistance.

## actewagl.com.au

#### **Customer enquiries**

13 14 93 – electricity, water, sewerage 13 18 86 – natural gas

#### **Emergencies and faults**

13 10 93 – electricity
13 11 93 – water, sewerage and stormwater
13 19 09 – natural gas
24 hours

#### Postal address

ActewAGL GPO Box 366 Canberra ACT 2601

#### Language assistance

如果您需要幫助,請打電話給下面的號碼。 ¿Necesita un intérprete? Llame al número indicado abaio.

Trebate li pomoć tumača? Nazovite niže navedeni broj. Nếu quí vị cần sự giúp đờ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50 24 hours

