Frequently asked questions



How to read your meter

Three phase meter (Sprint 200)

Please note the displays shown are typical screens, however, there could be variations.

Note: the default display for all customers will be a Time Of Use (TOU) display; however, consumption will be billed as per the pricing plan in place with your retailer.

The meter has a scroll rate of five seconds for each screen. To manually scroll through each window, momentarily press the right-hand push button to access the next screen.



Sprint 200 Relia (5) Strategy and 10	88 – Test screen, used to display all LCD characters that the meter is capable of displaying.
Sprint 200	01 – Current Eastern Standard Time (EST), shown in 24-hour format hh:mm:ss.
Sprint 200 240 111 8+ 02 Raileita (3* 1118)	02 – Current date, dd:mm:yy.
Sprint 200	04 – Peak TOU register, energy display. (Residential – Peak TOU from 07:00 to 09:00 and 17:00 to 20:00 EST).
Sprint 200	05 – Shoulder TOU Register, energy display. (Residential – Shoulder TOU from 09:00 to 17:00 and 20:00 to 22:00 EST).
Sprint 200	06 – Off-peak TOU register, energy display. (Residential – Off-peak TOU from 22:00 to 07:00 EST).
Sprint 200	11 – Net solar (generation) accumulation register.
Sprint 200 Pr 105820 + 18 R2(22) * Date	18 – Meter serial number.
Sprint 200	30 – Meter tariff name.
Sprint 200 56: 9000 + 40 Retent (3* use	40 – Meter status.

Single phase single element meter (green push buttons)

Please note the displays shown are typical screens, however, there could be variations.

Note: the default display for all customers will be a Time Of Use (TOU) display; however consumption will be billed as per the pricing plan in place with your retailer.

The meter has a scroll rate of five seconds for each screen. To manually scroll through each window, momentarily press the right-hand push button to access the next screen.



	88 – Test screen, used to display all LCD characters that the meter is capable of displaying.
12:47:37 h D 1 er R2	01 – Current Eastern Standard Time (EST), shown in 24-hour format hh:mm:ss.
4 const 400 3 1/0 1: 1 1 0 2 cs 82	02 – Current date, dd:mm:yy.
4 constant 0 0 0 0 0 2 1 kw h 0 4 constant 0 4 constant	04 – Peak TOU register, energy display. (Residential – Peak TOU from 07:00 to 09:00 and 17:00 to 20:00 EST).
2 contati 0 0 0 0 7 1 kW h 0 5 ^{et 182}	05 – Shoulder TOU register, energy display. (Residential – Shoulder TOU from 09:00 to 17:00 and 20:00 to 22:00 EST).
2 Constant 0 0 0 0 0 0 3 kW h 0 5 KS R2	06 – Off-peak TOU register, energy display. (Residential – Off-peak TOU from 22:00 to 07:00 EST).
	11 – Net solar (generation) accumulation register.
303674 18 ^{er ez}	18 – Meter serial number.
10000 0 10000 30 ⁶¹⁻⁸²	30 – Meter tariff name.
Stillood 48 m R	40 – Meter status.

Single phase twin element meter (blue push buttons)

Please note the displays shown are typical screens, however, there could be variations.

Note: the default display for all customers will be a Time Of Use (TOU) display; however, consumption will be billed as per the pricing plan in place with your retailer.



The meter has a scroll rate of five seconds for each screen. To manually scroll through each window, momentarily press the right-hand push button to access the next screen. In some cases this button will activate the boost function for controlled loads (such as storage hot water) if the button is pressed for five seconds. Boost mode switches on controlled load devices outside of programmed off-peak operation times.

ee entity 2 Cryst and 1000000 Refer to the second	88 – Test screen, used to display all LCD characters that the meter is capable of displaying.
46 on dity 7 Conditation (1999) 13:48:57 h 01:58 R2 Store	01 – Current Eastern Standard Time (EST), Shown in 24-hour format hh:mm:ss.
as enably I coult 400 USED I I I I I I	02 – Current date, dd:mm:yy.
Constant Con	04 – Peak TOU register, energy display. (Residential – Peak TOU from 07:00 to 09:00 and 17:00 to 20:00 EST).
	05 – Shoulder TOU register energy display. (Residential – Shoulder TOU from 09:00 to 17:00 and 20:00 to 22:00 EST).
	06 – Off-peak TOU register energy display. (Residential – Off-peak TOU from 22:00 to 07:00 EST).
	07 – Off-peak accumulation energy register or solar accumulation register.
2-Credit 400 SEE 444	11 – Net solar (generation) accumulation register.
an endity 2 coar and b b 0 0:2:0:0 h 13 5: R? st on.	13 - Off-peak control time on. These have up to two on switching times, which will not be displayed if a solar program is selected.
	13 - Off-peak control time off. These have up to two off switching times, which will not be displayed if solar program is selected.
an analy 7 coor so tobe an in: 10:00 h 13 55 R2 51 01	13 - Off-peak control time on. These have up to two on switching times, which will not be displayed if solar program is selected.
6 F: 15:00 h 13 B R? BIG	13 - Off-peak control time off. These have up to two off switching times, which will not be displayed if solar program is selected.
283015 1858 1858 1858 1958	18 – Meter serial number.
60 ontity 2 civer 60 00000 0 P 3 F 4 30 55 R - 91 06	30 – Meter tariff name.
	40 – Meter status.

Single phase single element meter (i-Credit 500B)

Please note the displays shown are typical screens, however, there could be variations.

Note: the default display for all customers will be a Time Of Use (TOU) display; however consumption will be billed as per the pricing plan in place with your retailer.

The meter has a scroll rate of five seconds for each screen. To manually scroll through each window, momentarily press the right-hand push button to access the next screen.

E-Credit SOOB	88 – Test screen, used to display all LCD characters that the meter is capable of displaying.
	01 – Current Eastern Standard Time (EST), shown in 24-hour format hh:mm:ss.
Creat 500B	02 – Current date dd:mm:yy.
i-Credit SOOB	04 – Peak TOU register energy display .
	(Residential – Peak TOU from 07:00 to 09:00 and 17:00 to 20:00 EST).
Chedi 500 B	05 – Shoulder TOU register energy display.
	(Residential – Shoulder TOU from 09:00 to 17:00 and 20:00 to 22:00 EST).
PCredit 500 B	06 – Off-peak TOU register energy display.
	(Residential – Off-peak TOU from 22:00 to 07:00 EST).
2 Credit 400 SEE 11/2 	11 – Net solar (generation) accumulation register.
2 Credit 500 B	18 – Meter serial number.
	30 – Meter tariff name.
Foredt SOOB	40 – Meter status.